Deskpro

Add "pause" and "reset" options when answering a ticket Collecting Feedback

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- **Forum name:** #Feature Request

When I add a new ticket, I have the options Pause and Reset under the section Billing and Time Log. I'd like to see these options as well when I'm answering a ticket, because sometimes my work is interrupted by some other work. I know I can pause the charge time in the tab Time log but this is out of sight and it delays my workflow to have to go there.