



[Help Center](#) > [Community](#) > [Feature Request](#) > [Add option to set default sorting for queues](#)

Add option to set default sorting for queues Report

- Koen Glotzbach
- **Forum name:** #Feature Request

Now that we can change settings for Queues, it would be great if we could set a default grouping for the queues. Setting a grouping is already possible for agents, but I would like to encourage them in a certain way by determining the default grouping.

The setting could look like attached. Also attached is a screenshot of the existing options.