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Ability to view each ticket that used a particular snippet in "snippet reporting" Finished

- Jason
- **Forum name:** #Feature Request

Would it be possible to add links to the snippet reporting feature so we can easily see the tickets where the snippets were used?

Comment (1)

**Lauren Cumming**

7 ár síðan

The following report should allow you to do this :)  
DISPLAY TABLE SELECT  
OBJ\_LANG(ticket\_object\_use\_logs.snippet.category.id, 'text\_snippet\_categories') AS 'Snippet Category', OBJ\_LANG(ticket\_object\_use\_logs.snippet.id, 'text\_snippets') AS 'Snippet', COUNT()  
AS 'Uses' FROM ticket\_object\_use\_logs WHERE ticket\_object\_use\_logs.snippet.id <> NULL  
AND ticket\_object\_use\_logs.date\_created = %1:DATE\_GROUP% SPLIT BY  
ticket\_object\_use\_logs.snippet.id GROUP BY ticket\_object\_use\_logs.ticket.id ORDER BY  
COUNT() DESC