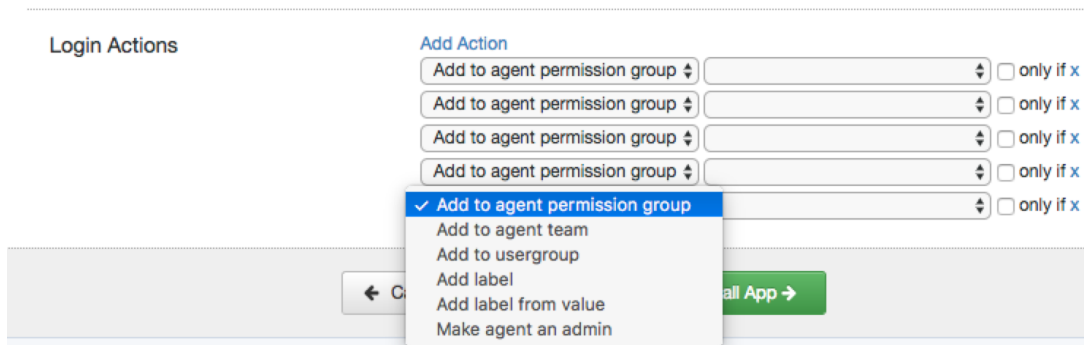# Deskpro

Extension of Authentication Options (5.2)

2017-03-13 - Lauren Cumming - Comments (0) - Product

We have extended the authentication options available so that you can now:

- add agents/users to multiple usergroups
- add agents to teams
- add labels to agents
- add labels from value
- make an agent an admin

You can also now add multiple actions at a time and add filters e.g Add to agent permission group 'only if X'.