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Extension of Authentication Options (5.2)

2017-03-13 - Lauren Cumming - Comments (0) - Product

We have extended the authentication options available so that you can now:

- add agents/users to multiple usergroups
- add agents to teams
- add labels to agents
- add labels from value
- make an agent an admin

You can also now add multiple actions at a time and add filters e.g Add to agent permission group 'only if X'.

Login Actions	Add Action	
	Add to agent permission group \$	🗘 🗌 only i
	Add to agent permission group \$	🗘 🗌 only i
	Add to agent permission group \$	🗘 🗌 only
	Add to agent permission group \$	🗘 🗌 only
	✓ Add to agent permission group	I only
	Add to agent team	
	Add to usergroup	
	Add label	
	← C Add label from value	
	Make agent an admin	_