Deskpro Horizon Release 2024.30

2024-07-24 - James Godwin - Comments (0) - Release Announcements

We're pleased to announce the release of Deskpro Horizon, version 2024.30. This release includes a new WhatsApp feature, some product improvements and several bug fixes.

New Features

 We enabled Auto Message Replies using Triggers for WhatsApp messages (SC 151382).

To set up a WhatsApp auto-response Trigger, check out this article.

Latest Improvements

 Updates `fs_files` table in Blobs v2 to use `uuid` as the primary key instead of `bigint`, and refactor all foreign key references accordingly (SC 149930).

 Made several updates to Help Center Forms to improve accessibility (SC 157235).

Bug Fixes

 Added the ability to clear the default value for custom select fields with a radio display type (SC 155858).

 Resolved network error that occurred in the admin panel after token expiration (SC 140436).

 Ensured inline images in forwarded tickets are included in the email (SC 156310).

 Migrated robots.txt from PHP to a static file in the serve directory for better performance (SC 156597).

 Prevented the creation of duplicate records when importing organization social contacts with duplicate values (SC 156151).

 Added a visible scroll bar on hover for ticket messages or notes when necessary (SC 153443).

 Fixed error encountered when switching to a department containing a file field (SC 155999).

 Corrected saving of custom community fields when selected forums are changed (SC

152920).

 Updated links to accurate guides on the Email > Settings page (SC 156057).

 Fixed continuous loading of shortcodes when macros query fails (SC 155937).

 Removed duplicate entries from the permissions table to resolve saving issues (SC 154455).

 Removed aliased email addresses from the CC field in messages (SC 147825).