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## How do I customize the text that appears on my Help Center?

Cecilia Sam - 2023-08-17 - Comments (0) - Configuration

Can I change the text used on the Help Center outside of the Publish app content? Yes, you can change almost all of the user-facing text on the Help Center and in emails using the Deskpro phrases system.

To do this, go to **Admin** > **Configuration** > **Phrase Translation**. To the phrase you want to change, you can use the **Search box** on the page or **Ctrl-F** / **Cmd-F** keyboard shortcuts to search for the phrase on each page.

OVERVIEW	Phrase Translation	# Help	
CONFIGURATION ~	The text you see in Deskpro is stored as phrases, that include Here you can manage the phrases and provide translation for	es the names of custom object you create.	
<ul> <li>Languages &amp; Locales</li> <li>Phrase Translation</li> </ul>	Q. Search		Sort
Business Hours	Your Objects Help Center UI Email Custom		
	Phrase	English	Customized
CHANNELS	Ticket Queues and Sets (27)		٩
AGENTS	obj_ticketfilter.10_title	Mine	~
HELP CENTER	obj_ticketfilter.11_title	I'm Following	~
TICKET STRUCTURE	obj_ticketfilter.12_title	My Team's	~
FEATURES	obj_ticketfilter.13_title	My Pending	~
BUSINESS RULES	obj_ticketfilter.14_title	Live	$\checkmark$
CRM	obj_ticketfilter.15_title	Unassigned	~
	obj_ticketfilter.16_title	Unassigned	~
APPS & INTEGRATIONS	obj_ticketfilter.17_title	Pending	~
DATA	obj_ticketfilter.18_title	All Open	$\checkmark$
	obj_ticketfilter.19_title	All New Tickets	~
	obj_ticketfilter.20_title	SLA Warning	~

In the **Text box**, enter your changed version of the text and click **Save**. If you have more than one language installed on the helpdesk, you will need to define the change for each language.

	obj_ticketfilter.11_title	$\rightarrow$
English		
Mine		
Français		
Español		
English (UK)		
الإنجليزية		
C• Türkçe		
Deutsch		