

Can I change the title of the 'Department' field on the contact form?

Grace Howlett - 2023-08-10 - Comments (0) - Admin

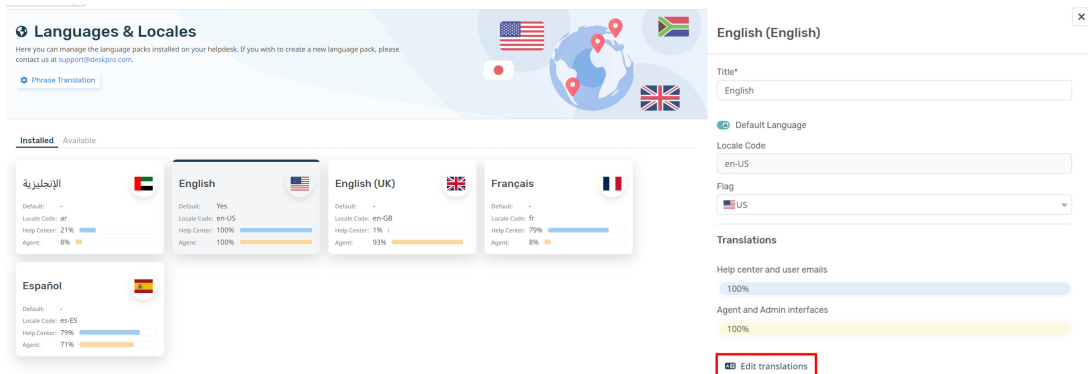
Question:

Is there a way to change the 'Department' field title on the contact form? We'd like to change this to something along the lines of "Which department do you need assistance from?"

Answer:

Yes, you can customize the title of the 'Department' field on the form (as well as most other phrases found on the Help Center). To do so, follow the steps below:

1. Go to **Admin > Configuration > Languages & Locales**.
2. For your default language, click **'Edit translations'**.



Languages & Locales

Here you can manage the language packs installed on your helpdesk. If you wish to create a new language pack, please contact us at support@deskpro.com.

[Phrase Translation](#)

Language	Default	Locale Code	Help Center	Agent
الإندونيسية	-	id	21%	8%
English	Yes	en-US	100%	100%
English (UK)	-	en-GB	1%	93%
Français	-	fr	79%	8%
Español	-	es-ES	79%	71%

English (English)

Title*
English

Default Language
Locale Code
en-US

Flag
US

Translations

Help center and user emails
100%

Agent and Admin interfaces
100%

[Edit translations](#)

1. Go to the **'Help Center UI'** tab. You will be presented with a list of different phrases that relate to your help center. You can customize any of these.
2. Search for **'helpcenter.general.department'**, click edit and enter your new title in the relevant language.
3. Scroll down to the bottom of the page and click **'Save'**.

