

Annual billing for Cloud

Ben Henley - 2020-11-26 - Comments (0) - Payment & Renewals

Question:

I want to use your Cloud service, but I prefer annual billing instead of monthly payment. Is that possible?

Answer:

We now provide the option to bill annually for Cloud accounts. You can set this up in the Billing area of your Cloud account (the \$ icon at the lower left of the admin interface).

If you want to add more agents part way through the billing cycle, you just need to pay an adjusted pro rata fee.

e.g. suppose it's 3 months from the end of your annual billing period and you decide you want to add 5 more agents. 3 months is a quarter of a full year, so you would pay a quarter of the annual fee for 5 agents.

Tanda
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