



<u>Help Center</u> > <u>Tanggapan</u> > <u>Bug Report</u> > <u>Snippets appear differently depending on if you use button or %</u>

Snippets appear differently depending on if you use button or % Finished

Philipp Bartsch

• Forum name: #Bug Report

Hi, Inserting a snippet using either the snippet browser or the shortcut has a different outcome. The browser add the snippet in the text while the shortcut add an additional line break.

Comments (2)

Antti Viljanen

4 tahun yang lalu

Hi, same here. I would prefer not to have line breaks at all. I have some short snippets that I use in middle of sentences. It would be so much quicker to insert them with the % -method.

Eloise Rea

10 bulan yang lalu

Hi Philipp, I'm just reaching out as we are doing a review of open bug reports in Deskpro since the release of Deskpro Horizon. I've taken a look into this issue and I can see this has now been fixed in Horizon. I'm very sorry for the delay in providing an update here.