



<u>Help Center</u> > <u>Tanggapan</u> > <u>Feature Request</u> > <u>Public tasks should be visible only in the ticket scope</u>

Public tasks should be visible only in the ticket scope Collecting Feedback

- Christian Mattart
- Forum name: #Feature Request

Public tasks linked to a ticket are visible to all agents. It would be great if they were visible only in the ticket scope.  $\$  />  $\$  />  $\$  /> Or perhaps a  $\$  ticket scope  $\$  visibility status should be added alongside public and private.