



<u>Help Center</u> > <u>Tanggapan</u> > <u>Feature Request</u> > <u>Mass Action Forwarding to a person that isnt an agent on the system</u>

Mass Action Forwarding to a person that isnt an agent on the system Collecting Feedback

Hershey

• Forum name: #Feature Request

We would like the ability to Mass forward tickets that are identified by the subject that they should be forwarded to a particular person that is not an agent on the system.