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Lock icon in condensed ticket list view Finished

- Jason McGrath
- **Forum name:** #Feature Request

Add the ability to see when tickets are locked in the condensed ticket view:

Subject	User	Department	Agent	Agent Team
<input type="checkbox"/> #570 Promotes evaluation of sales receipt	Diana Handayani	Sales	<input type="checkbox"/> John Doe	No Team
<input type="checkbox"/> #569 Detail of loan	Alex Zorrano	Regulation and Control of Magical Creatures > Control	<input type="checkbox"/> John Doe	No Team
<input type="checkbox"/> #568 Sales table test	Robert Gaudin	Regulation and Control of Magical Creatures > Regulation	<input type="checkbox"/> John Doe	No Team
<input type="checkbox"/> #567 Regal dan ga test	Daniela Gutierrez	Sales	<input type="checkbox"/> John Doe	No Team
<input type="checkbox"/> #566 Presentation format of web asset	Salvador Smith	Regulation and Control of Magical Creatures > Regulation	<input type="checkbox"/> John Doe	Level 1
<input type="checkbox"/> #565 Thanks, thanks -- Here the Dornow's indignantly	Joe Hill	Regulation and Control of Magical Creatures > Control	<input type="checkbox"/> John Doe	Support
<input type="checkbox"/> #564 Future questions over reported sales capabilities	Abraham Neal	Support	<input type="checkbox"/> John Doe	Support
<input type="checkbox"/> #563 Test and modification queries	Tom Hight	Regulation and Control of Magical Creatures > Regulation	<input type="checkbox"/> John Doe	Support
<input type="checkbox"/> #562 UI app validation	Denton Price	Widgets	<input type="checkbox"/> John Doe	Level 2
<input type="checkbox"/> #561 Issue to test time when the ticket back once or twice	Maria Cox	Sales	<input type="checkbox"/> John Doe	No Team
<input type="checkbox"/> #560 Multiple browser performance case scenario	Benno Cuckelberg	Regulation and Control of Magical Creatures > Control	<input type="checkbox"/> John Doe	Support
<input type="checkbox"/> #559 VERY short remarks, and one thought I can	Joe Hill	Support	<input type="checkbox"/> John Doe	No Team
<input type="checkbox"/> #558 Better reports of stock volumes view	Wayne Carroll	Sales	<input type="checkbox"/> John Doe	Level 1
<input type="checkbox"/> #557 And for more of that -- "Oh, no, how, that	Joe Hill	Widgets	<input type="checkbox"/> John Doe	Support
<input type="checkbox"/> #556 UI test development for new test	Conner Ross	Sales	<input type="checkbox"/> John Doe	No Team
<input type="checkbox"/> #555 Labware modification templates of items	Margot Mossad	Sales	<input type="checkbox"/> John Doe	No Team

Comments (1)

Lara Proud

1 tahun yang lalu

Hi Jason, this change has been implemented, now when a ticket is locked it can be seen in any of the ticket views including the table view, making it much easier to know which tickets are locked by other agents from a quick glance!