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Lock icon in condensed ticket list view Finished

- JM Jason McGrath
- **Forum name:** #Feature Request

Add the ability to see when tickets are locked in the condensed ticket view:

| Subject | User | Department | Agent | Agent Team | |
|---|----------------------|--|-----------------------------------|------------|-------------------------------|
| <input type="checkbox"/> #151: Phosphorus vulgatum et nulla suscipit | Dariusz Ruchalski | Sales | <input type="checkbox"/> John Doe | No Team | Waiting Agent: 0 |
| <input type="checkbox"/> #152: Olerum et ipam | Alexa Zornaro | Regulation and Control of Malignant Creatures > Control | <input type="checkbox"/> John Doe | No Team | Waiting Agent: 0 |
| <input type="checkbox"/> #153: Olerum nulla sed | Marvin Roshier | Regulation and Control of Malignant Creatures > Regulation | <input type="checkbox"/> John Doe | No Team | Waiting Agent: 0 |
| <input type="checkbox"/> #154: Regum qui qui est | Daniela Quinn | Sales | <input type="checkbox"/> John Doe | No Team | Waiting Agent: 0 |
| <input type="checkbox"/> #155: Phosphorus fender ut velit amet | Stanley Swift | Regulation and Control of Malignant Creatures > Regulation | <input type="checkbox"/> John Doe | Level 1 | Waiting Agent: 0 |
| <input type="checkbox"/> #156: Tenebris, tenebris -> Hare the Dommus indignus | Joe Klot | Regulation and Control of Malignant Creatures > Control | <input type="checkbox"/> John Doe | Support | Waiting Agent: 0 |
| <input type="checkbox"/> #158: Fames agnoscere vero expedit velles expedita | Amosiah Thiel | Support | <input type="checkbox"/> John Doe | Support | Waiting Agent: 0 |
| <input type="checkbox"/> #159: Sed sed exordiumconsequat | Naia Hupert | Regulation and Control of Malignant Creatures > Regulation | <input type="checkbox"/> John Doe | Support | Waiting Agent: 0 |
| <input type="checkbox"/> #161: Ut qui vulgatum | Dorian Price | Widgets | <input type="checkbox"/> John Doe | Level 2 | Waiting Agent: 0 |
| <input type="checkbox"/> #163: I have to lead time when she locked back once or twice | Maria Day | Sales | <input type="checkbox"/> John Doe | No Team | Waiting Agent: 0 |
| <input type="checkbox"/> #165: Nihilis tempore autemmodo qui tempore | Harmon Cricketerwerk | Regulation and Control of Malignant Creatures > Control | <input type="checkbox"/> John Doe | Support | Waiting Agent: 0 |
| <input type="checkbox"/> #167: VEHV about remarks, and one thought I was | Joe Klot | Support | <input type="checkbox"/> John Doe | No Team | Waiting Agent: 0 |
| <input type="checkbox"/> #167: Blandit expedit et nunc vulgatum vixit | Wayne Carroll | Sales | <input type="checkbox"/> John Doe | Level 1 | Waiting Agent: 0 |
| <input type="checkbox"/> #168: And the most of that is "OK, No team, that | Joe Klot | Widgets | <input type="checkbox"/> John Doe | Support | Waiting Agent: 0 |
| <input type="checkbox"/> #169: Ut sed idemtempore harum sed | Corinne Knox | Sales | <input type="checkbox"/> John Doe | No Team | Waiting Agent: 0 |
| <input type="checkbox"/> #170: Laborem modicum tempore et item | Margot Moscov | Sales | <input type="checkbox"/> John Doe | No Team | Waiting Agent: 0 |

Comments (1)

Lara Proud

1 tahun yang lalu

Hi Jason, this change has been implemented, now when a ticket is locked it can be seen in any of the ticket views including the table view, making it much easier to know which tickets are locked by other agents from a quick glance!