



<u>Help Center</u> > <u>Tanggapan</u> > <u>Feature Request</u> > <u>Display file name in history for 'file' field type</u> Display file name in history for 'file' field type Report

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- Forum name: #Feature Request

When the user adds an attachment, the file name is displayed in full in the ticket history. By clicking on that file name, the attachment can be opened.

It would be helpful if the same would apply to custom fields of type 'file', so that we can open the file from history and see the filename that was added to this custom field.