



[Help Center](#) > [Tanggapan](#) > [Feature Request](#) > [Attachment previews for agents in Deskpro](#)

Attachment previews for agents in Deskpro Collecting Feedback

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- **Forum name:** #Feature Request

We would like attachment previews in messages; similar to how Outlook works. Particularly for images in order to pre-display them rather than having just the name. Hovering over the attachment to have a small preview pop-up could also be an option.