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Adding more columns to the 'linked tickets' tab Collecting Feedback

- Robert Chiu
- **Forum name:** #Feature Request

In the 'linked tickets' tab, it would be useful to be able to adjust the column view and include more information. Examples would be to is to see:

- \* ticket number
- \* date created
- \* etc

Sometimes there are multiple linked tickets so Agents would need to click into all of them to find the one they're looking for.

Comments (1)

**Zsolt Kiss**

6 tahun yang lalu

It would be a perfect feature for us also if we could manage the visible fields as a column in the linked tickets' section. Ordering the tickets by the content of the columns would be also a nice extra.