



[Help Center](#) > [Tanggapan](#) > [Feature Request](#) > [Add the ability to un-dock the Agent IM window](#)

Add the ability to un-dock the Agent IM window Collecting Feedback

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- **Forum name:** #Feature Request

Add the ability to un-dock the Agent IM window.

Currently, the Agent IM window/ modal appears in the top left-hand corner of the screen. It would be great if we could undock the window and move it to say a second monitor.