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New & Improved DeskPRO Portal

2016-05-25 - Ben Henley - [\(0\) megjegyzés](#) - [Product](#)

The new DeskPRO portal system is now generally available for all customers.

The screenshot displays the new DeskPRO portal interface. At the top, there's a dark navigation bar with user roles (AGENT, ADMIN) and account management options. Below this, the main content area features a search bar, a 'CONTACT US' button, and five service tiles: Knowledgebase, News, Feedback, Downloads, and Contact Us. The News section shows two articles, and the Knowledgebase section is divided into categories like 'General' and 'Ordering a delivery'.

If you're already a DeskPRO customer and you want to try out the new portal on a test helpdesk, you can sign up for a trial at www.deskpro.com/signup/ to explore the great design improvements and new features. (See [our earlier post](#) for a reminder of what the new portal system includes).

We'll make the new portal available for existing helpdesks soon - we know a lot of you are excited for this major update! If you have a Cloud helpdesk, we will email you in advance to inform you when your helpdesk will be updated to the new system.