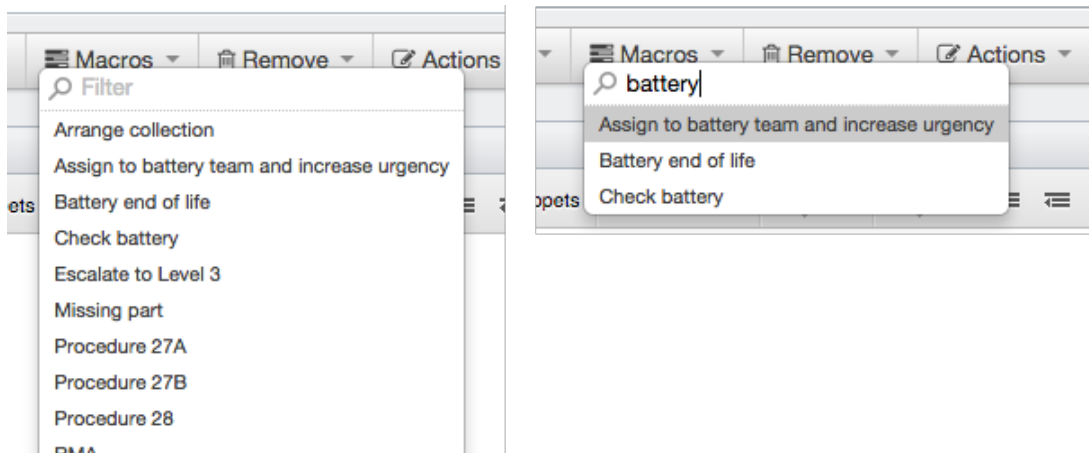# New Feature: Macro Filtering and Folders

2015-10-07 - Ben Henley - (0) megjegyzés - Product

If you have a lot of multi-step procedures that your agents need to carry out, you're probably already speeding things up by storing them as one-click macros.

If you've built up a big library of macros, it can take a while to find the right one. We've now added **macro filtering** so your agents can find the right macro more easily.

With macro filtering, you type a few letters or a word, and Deskpro instantly displays only the macros which match what you entered.

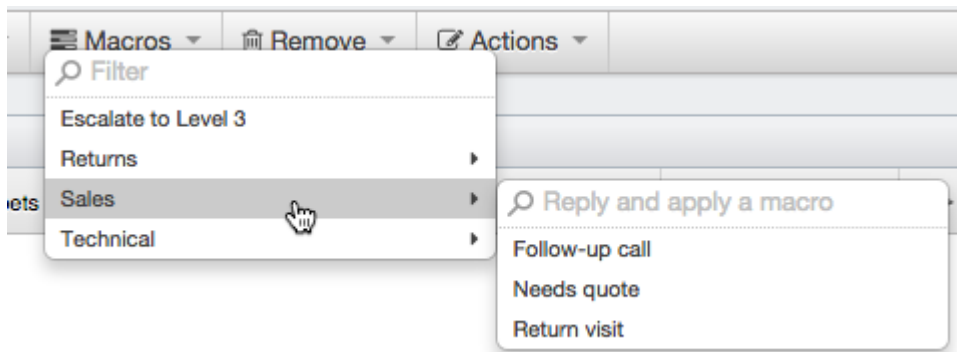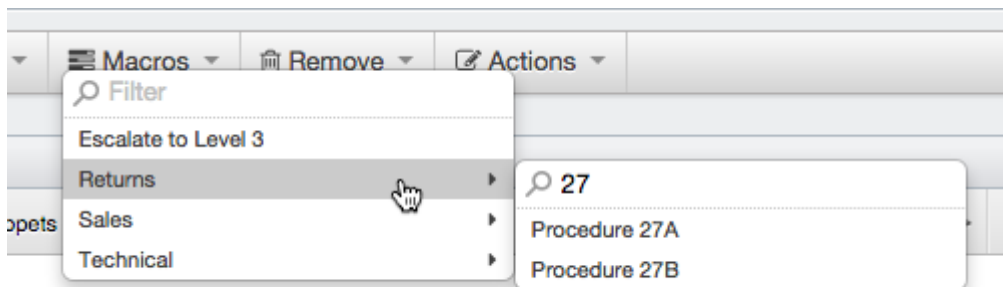We've also added the ability to store your macros in nested folders.

Now it's easier than ever for your agents to find the right macro for each situation.

You can even filter within a folder:

Deskpro On-Premise admins, you can update your helpdesk now to get these features. If you're a Deskpro Cloud customer, we'll be adding this to your helpdesk soon.

Kapcsolódó tartalom

- [New Feature: Snippet & Macro Usage Reporting](#)