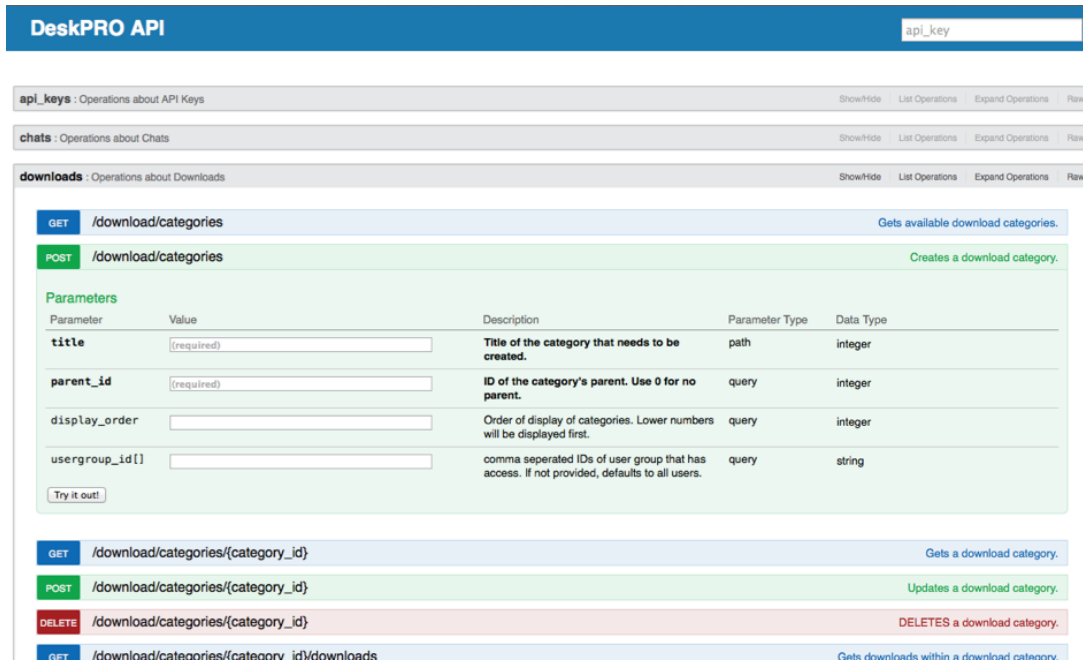


## New Feature: Interactive API Browser

2014-11-06 - Ben Henley - (0) megjegyzés - Product

If you're a coder who needs to integrate DeskPRO with other systems, the good news is that we have a comprehensive REST API. The *new* good news is that we've made it even easier to use by adding an interactive API browser.

Now you can easily explore the DeskPRO API and try out the available operations from a web interface. Just go to **/api/api.html on your helpdesk** and enter an API key.



**DeskPRO API**

**api\_keys** : Operations about API Keys Show/Hide List Operations Expand Operations Raw

**chats** : Operations about Chats Show/Hide List Operations Expand Operations Raw

**downloads** : Operations about Downloads Show/Hide List Operations Expand Operations Raw

**GET** /download/categories Gets available download categories.

**POST** /download/categories Creates a download category.

**Parameters**

Parameter	Value	Description	Parameter Type	Data Type
<b>title</b>	<input type="text" value="(required)"/>	<b>Title of the category that needs to be created.</b>	path	integer
<b>parent_id</b>	<input type="text" value="(required)"/>	<b>ID of the category's parent. Use 0 for no parent.</b>	query	integer
<b>display_order</b>	<input type="text"/>	Order of display of categories. Lower numbers will be displayed first.	query	integer
<b>usergroup_id[]</b>	<input type="text"/>	comma seperated IDs of user group that has access. If not provided, defaults to all users.	query	string

**GET** /download/categories/{category\_id} Gets a download category.

**POST** /download/categories/{category\_id} Updates a download category.

**DELETE** /download/categories/{category\_id} DELETES a download category.

**GET** /download/categories/{category\_id}/downloads Gets downloads within a download category.

You can enter parameters for any API operation and instantly see the result. So whether you're working out how to do something or troubleshooting existing code, development is quicker and easier.

Try it out! [Hide Response](#)

#### Request URL

http://site47.deskprodemo.com:80/api/people?is\_agent=true&&&&&&&&&&&&&&&&&

#### Response Body

```
{
  "id": 3,
  "title": "All Permissions",
  "note": "Agent has full permissions",
  "is_agent_group": true,
  "sys_name": "agent_all_perms",
  "is_enabled": true
},
"teams": [],
"primary_team": null,
"labels": [],
"display_name": "Agent 2",
"primary_email": {
  "id": 3,
  "email": "agent2@example.net"
},
"primary_phone_number_text": "",
"primary_phone_number_region": "",
"usergroup_ids": [
  2
],
}
```

#### Response Code

200

#### Response Headers

```
{
  "Date": "Tue, 21 Oct 2014 11:35:57 GMT",
  "Server": "nginx/1.4.6 (Ubuntu)",
  "X-Powered-By": "PHP/5.5.9-1ubuntu4.4",
  "Transfer-Encoding": "Identity",
  "Content-Type": "application/json",
  "Cache-Control": "no-cache",
  "Connection": "keep-alive",
  "X-Deskpro-Requestid": "2014102111_f1a9b73c24c93bf07a5291925f52db4"
}
```

For more information, see our guide to [getting started with the DeskPRO API browser](#), and the [API documentation](#).