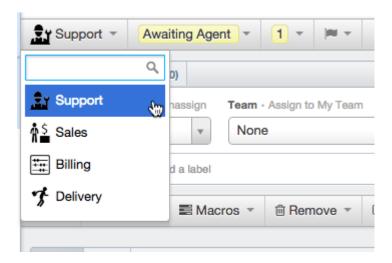


<u>Hírek</u> > <u>Product</u> > <u>New Feature</u>: <u>Department Avatars</u>

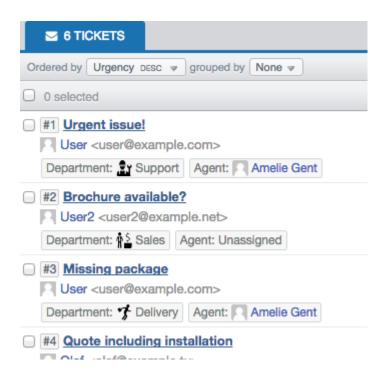
New Feature: Department Avatars

2014-10-02 - Ben Henley - (0) megjegyzés - Product

You can now distinguish your departments in the agent interface with avatars.

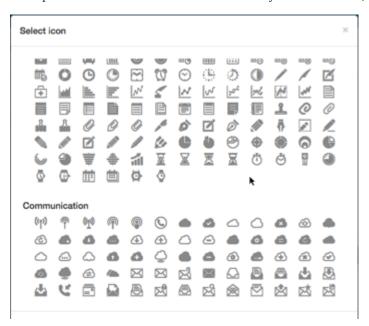


When you're browsing a list of tickets, avatars make it easy to distinguish the departments at a glance.



To set up avatars for your departments, go to **Admin > Tickets > Departments**. You can also add them to your chat departments at **Admin > Chat > Departments**.

We've preloaded a selection of hundreds of icons for you to choose from, or you can upload your own.



Kapcsolódó tartalom

- New Feature: Better Search for Users
- New Feature: Email Log Mass Actions
- New Feature: Shift-Click To Open Tabs In Background
- New Feature: Chat Search
- New Feature: Time for a Team Picture
- New Feature: This Season's Designer Labels
- New Feature: Even Better Automation
- New Feature: Create Tasks Automatically
- New Feature: Close Tabs in Bulk
- New Feature: Primary Teams
- DeskPRO Build #370 Released