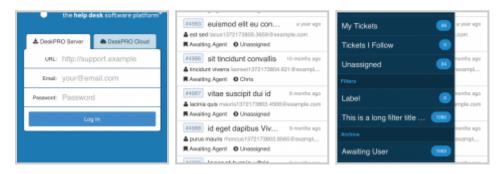


<u>Hírek</u> > <u>Product</u> > <u>iPhone and Android Apps</u>

iPhone and Android Apps

2013-09-17 - Christopher Nadeau - (4) megjegyzés - Product

DeskPRO for iPhone and Android



This initial version of the DeskPRO app includes:

- Access your ticket filters to get lists of tickets
- View individual tickets, to see the ticket messages, notes, and properties
- · Reply to tickets
- Change ticket properties like department, status, or agent
- Ticket notifications shows you real time ticket updates
- · View inline images and download ticket attachments





(4) megjegyzés

(4) megjegyzés

KM Ken McKinnon

11 éve

Is there any way you could add a search to this?

 $R \; \textbf{Roshan}$

11 éve

Is there a newer version that will be released?

 $S \; \textbf{Sanjay}$

11 éve

Very much required, as there is no way to reach out to unlisted ticket.

Ben Henley

9 éve

A new version with search and the ability to create new tickets is coming soon.