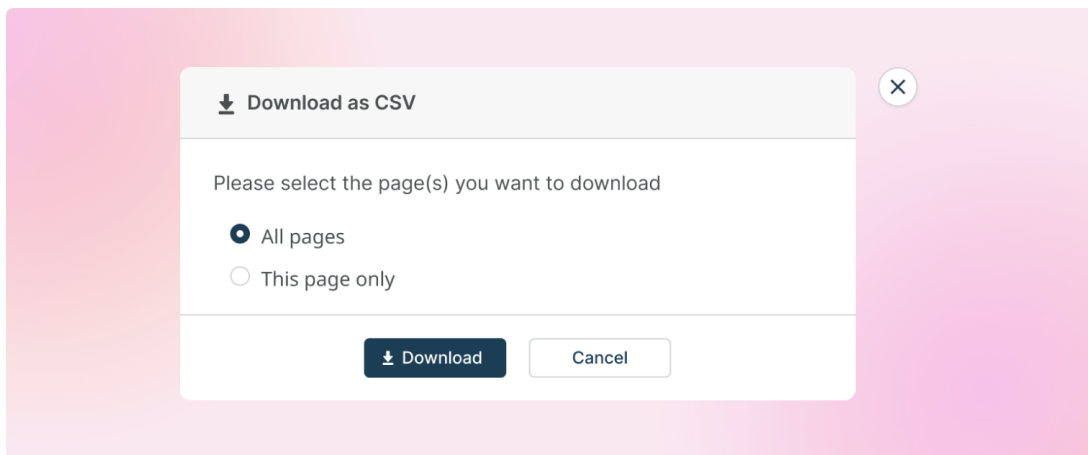


Export multiple pages of tickets as a CSV

2023-02-14 - Lara Proud - (0) megjegyzés - Product (Agent)

We added the ability to download a CSV of **multiple pages** of tickets.

The enhanced CSV export feature allows you to download a CSV of either the page of tickets you are currently viewing or all pages of tickets.



When you hit download, a loading spinner will indicate the download is in progress. But you can cancel the download at any point by closing the menu.

After the list has been exported, you can view a CSV file with the complete list of tickets you downloaded.

	A	B	C	D	E	F	G	H	I	J	K
1	typename	id	ref	subject	agent_id	agent_name	agent_email	agent_team_id	agent_team_name	user_id	user_name
2	Ticket	247	ZLRV-4282-VJDP	Change payment information	59	Lara Proud	lara.proud@deskpro.com	6	Support Team	20	Agatha Bardle
3	Ticket	227	RWFX-6039-MTVT	Issue with Wifi	2	Hannah Scott	hannah.scott@deskpro.com	6	Support Team	8	Greg Lestrade
4	Ticket	215	TSQG-4425-DBAY	Boiler problem is back!	59	Lara Proud	lara.proud@deskpro.com	6	Support Team	92	Derek J
5	Ticket	214	CNFV-7970-AFGO	Derek Boiler issue	88	Joell	joell.jenkins@deskpro.com	6	Support Team	92	Derek J
6	Ticket	196	BQHR-7855-YVDE	Problem reading the meter (Email)				6	Support Team	86	Alice Barrel
7	Ticket	195	DLIV-7196-DZBY	Need help with reading the meter	59	Lara Proud	lara.proud@deskpro.com	6	Support Team	86	Alice Barrel
8	Ticket	189	QTFB-2089-PODG	How do I read my meter? (Form)				6	Support Team	84	Spencer Hastings
9	Ticket	183	TTVN-3684-VWEN	Problem with my boiler	77	Alesia Burvin	alesia.burvin@deskpro.com	6	Support Team	80	Hannah S
10	Ticket	181	BROR-3605-NITQ	password	2	Hannah Scott	hannah.scott@deskpro.com	6	Support Team	2	Hannah Scott
11	Ticket	163	GMFB-3038-DBCY	New Twitter mention from hannahrebekeh1				6	Support Team	82	Hannah Scott
12	Ticket	160	WOFB-5994-OJHH	New SMS from +447969236608				6	Support Team	14	Audrey Merivale
13	Ticket	153	OHLJ-3940-NNHU	Agatha Bardle <agathabardle@example.com>	59	Lara Proud	lara.proud@deskpro.com	6	Support Team	20	Agatha Bardle
14	Ticket	151	FFJC-7619-SIDL	Gary Jones <g.jones@example.com>	59	Lara Proud	lara.proud@deskpro.com	6	Support Team	75	Gary Jones
15	Ticket	149	OCWE-1544-UFXE	Password Reset	59	Lara Proud	lara.proud@deskpro.com	6	Support Team	2	Hannah Scott
16	Ticket	140	MMOR-0229-XXIP	Change of address needed (Form)				6	Support Team	20	Agatha Bardle
17	Ticket	124	EXND-4082-QTTW	New WhatsApp from whatsapp:+44793008645				6	Support Team	61	James Godwin
18	Ticket	99	EAWT-8063-TOKG	I'm having an issue with my boiler	77	Alesia Burvin	alesia.burvin@deskpro.com	6	Support Team	53	Dora Planter
19	Ticket	94	PAUH-1599-SHEQ	Chat follow up				6	Support Team	14	Audrey Merivale
20	Ticket	78	RAKL-3438-DEHM	Website problem	2	Hannah Scott	hannah.scott@deskpro.com	6	Support Team	22	Heather Brown
21	Ticket	77	WYFC-3806-EDCQ	Missed call follow up				6	Support Team	20	Agatha Bardle
22	Ticket	66	AXNC-1121-QYLF	Issue with boiler	77	Alesia Burvin	alesia.burvin@deskpro.com	6	Support Team	2	Hannah Scott