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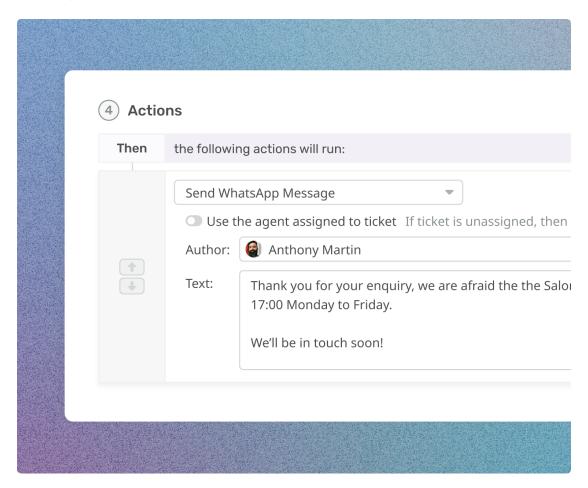
Deskpro Horizon Release 2024.30

2024-07-24 - James Godwin - (0) megjegyzés - Deskpro Releases

We're pleased to announce the release of Deskpro Horizon, version 2024.30. This release includes a new WhatsApp feature, some product improvements and several bug fixes.

New Features

☐ We enabled Auto Message Replies using Triggers for WhatsApp messages (SC 151382).



To set up a WhatsApp auto-response Trigger, check out this article.

Latest Improvements

Updates fs_files table in Blobs v2 to use uuid as the primary key instead of bigint, and refactor all foreign key references accordingly (SC 149930).

☐ Made several updates to Help Center Forms to improve accessibility (SC 157235).

Bug Fixes

| Added the ability to clear the default value for custom select fields with a radio display type (SC 155858). |
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| $\hfill \square$ Resolved network error that occurred in the admin panel after token expiration (SC 140436). |
| $\hfill \square$ Ensured inline images in forwarded tickets are included in the email (SC 156310). |
| $\ \square$ Migrated robots.txt from PHP to a static file in the serve directory for better performance (SC 156597). |
| $\hfill \square$ Prevented the creation of duplicate records when importing organization social contacts with duplicate value (SC 156151). |
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| $\hfill \Box$ Fixed error encountered when switching to a department containing a file field (SC 155999). |
| $\hfill \Box$ Corrected saving of custom community fields when selected forums are changed (SC 152920). |
| $\hfill\square$ Updated links to accurate guides on the Email > Settings page (SC 156057). |
| $\hfill \square$ Fixed continuous loading of shortcodes when macros query fails (SC 155937). |
| $\hfill \square$ Removed duplicate entries from the permissions table to resolve saving issues (SC 154455). |
| Removed aliased email addresses from the CC field in messages (SC 147825). |