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## **Deskpro Horizon Release 2024.14**

2024-04-03 - Lara Proud - (0) megjegyzés - Deskpro Releases

We're pleased to announce the release of Deskpro Horizon, version 2024.14. This release includes an update to our SCIM mapping and enhancements to our Social Channels.

#### **New Feature**

☐ We've enhanced the interaction between SCIM and Deskpro's built-in and custom fields to ensure that data from the Identity Provider can be mapped to Deskpro's data fields (SC 105890).

□We have upgraded to PHP 8.3, we recommend that On-Premise customers upgrade to the latest version of the OPC before upgrading (SC 140454).

## **Latest Improvements**

_ , , ,	hatsApp, and Twitter will now display images, audio, and video for improved osts, and Comments (SC 113142).
	cket as a PDF, you will now see more information about the records associated with a s, SLAs, and Tasks (SC 109700).
	ting Guide Volumes and Chapters by adding checks and confirmations to improve know where an item is going (SC 106559).

# **Bug Fixes**

□We've fixed a bug where Snippet attachments weren't included in new messages when applied via a Macr	ο.
This issue was occurring specifically for Tickets updated using Mass Actions or Follow-Ups (SC 143122).	

- $\square$  We've addressed a bug that made the CRM's Navigation Panel not scrollable when the browser was zoomed (SC 146030).
- Resolved an issue with JSON Web Token authentication not working with Messenger (SC 147976).
- ☐ Fixed an issue with the Open SSL library (SC 147880).

## **On-Premise Controller Release 2.16.0**

We are also delighted to announce the latest version of the OPC, 2.16.0.

## **Latest Improvements**

☐ Add a problem check to notify when Elasticsearch field mappings are approaching their upper limit (SC