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DeskPRO Build #408 Released

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We are pleased to announce a new release of the DeskPRO helpdesk platform, build #408.

The following is an automatically generated list of changes in this release:

- FIX Admin: Status escalations set from the 'awaiting user' page would actually apply to 'awaiting agent'
- FIX Admin: Viewing escalations list had incorrect count
- FIX Admin: Using 'between' date criteria failed

This update has been rolled out to all Cloud customers.

If you are using DeskPRO On-Premise, you can update your installation from the admin interface.