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We are pleased to announce a new release of the DeskPRO helpdesk platform, build #189.

The following is an automatically generated list of changes in this release:

- Fix EVENT_TIME_OPEN type escalation not setting proper time field

If you are using the cloud version of DeskPRO, your account will have already been updated or will be updated within the next 24-48 hours.

If you are using DeskPRO download, you can update your installation from the admin interface.