Deskpro AI supports Anthropic Claude, Google Gemini, and Mistral AI

2025-12-02 - Lara Proud - [(0) megjegyzés](#) - [Product (Admin)](#)

We've expanded **Deskpro AI** with support for three leading public AI providers — **Google Gemini**, **Mistral AI**, and **Anthropic Claude**. This update gives you more flexibility, performance options, and control over the AI models powering your help desk tools.
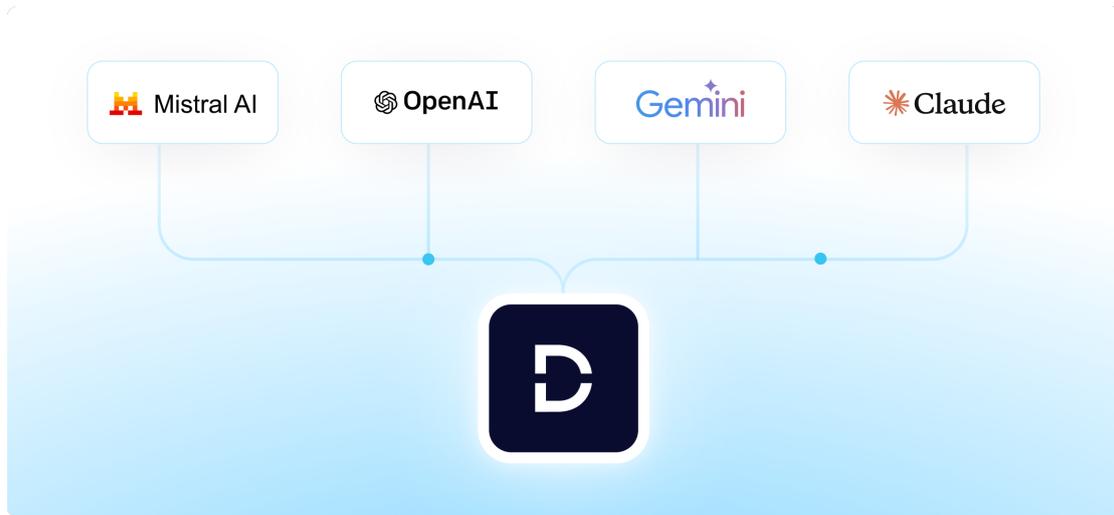
Connect to any of these providers through **Admin > Deskpro AI > AI Connections**. Choose which AI provider you wish to use to power key Deskpro AI features, including:

- Suggested replies

- Ticket summaries

- Knowledge article suggestions

- Workflow automation

Deskpro AI adapts to your organization's technical, regulatory, and performance requirements — helping you build the ideal AI-assisted help desk.

This update builds on Deskpro's existing AI ecosystem, including **OpenAI** (now supporting GPT-5.1 with Bring Your Own AI and Deskpro Managed) and **Azure OpenAI** (supporting GPT-5.0).

Kapcsolódó tartalom

- [Deskpro AI Supported Models & Providers](#)