



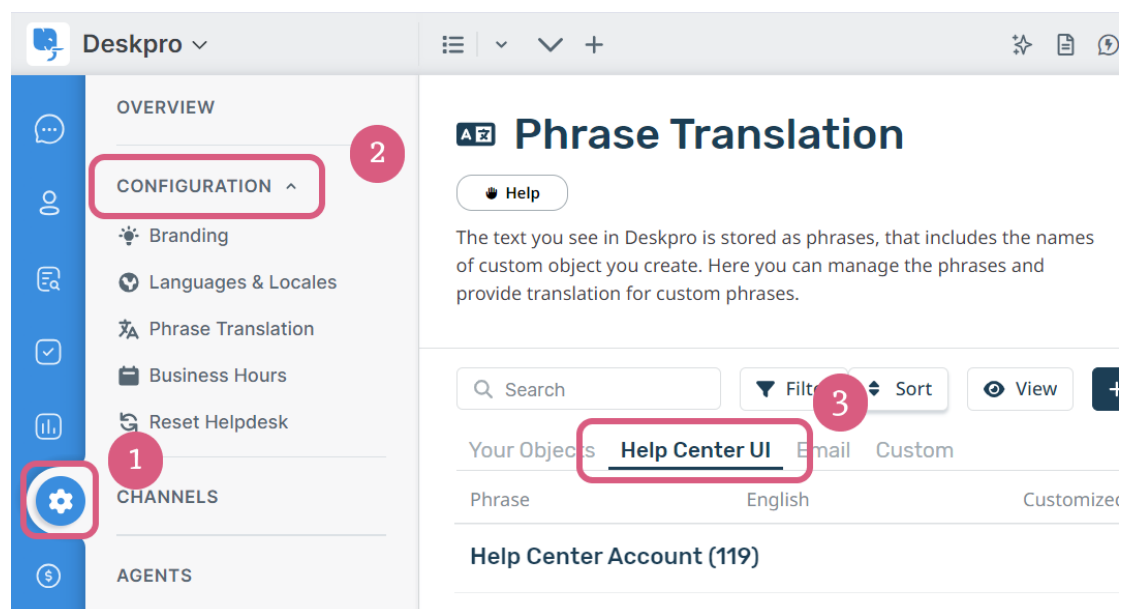
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Updating Text on the Contact Us Page

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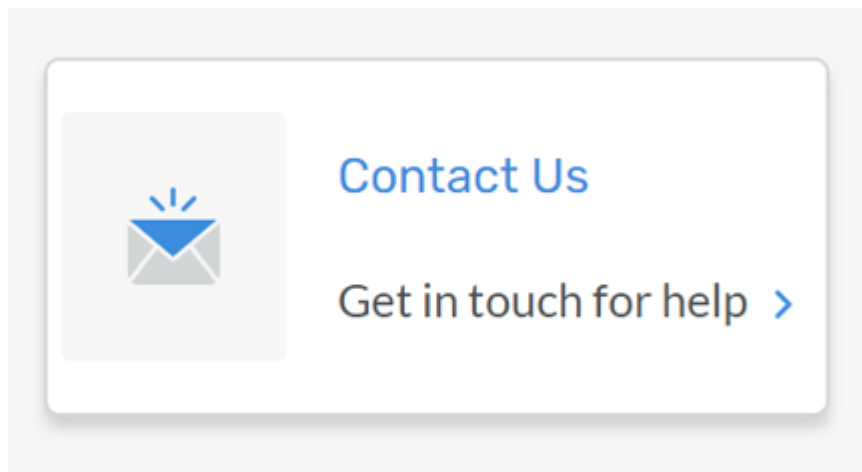
To modify the text on the Contact Us page, such as the Button label, the Navigation Label, the search bar placeholder and the Title above the form, follow these steps:

1. **Navigate to Admin > Configurations > Phrase Translations.**
2. **Select 'Help Center UI' from the list.**
3. **Search for the following objects to update:**
 - **Button:** helpcenter.general.nav_newticket
 - **Navigation:** helpcenter.general.nav_contact
 - **Title:** helpcenter.tickets.new_section_title
 - **Search bar placeholder:** helpcenter.general.search



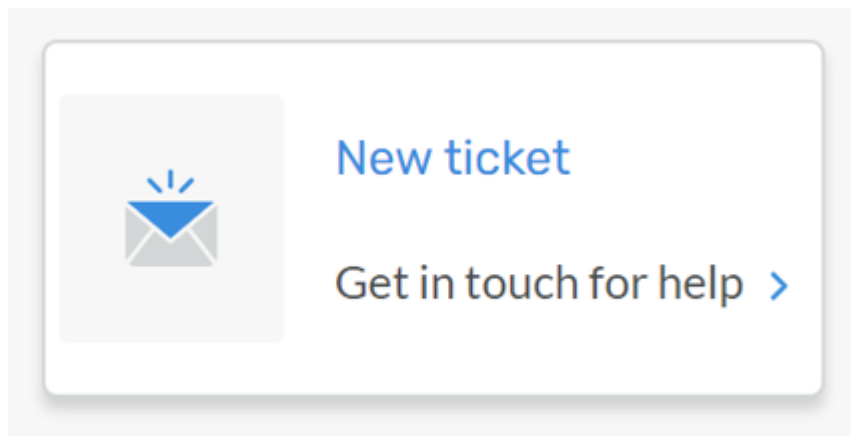
Before:





After:

A screenshot of a web application interface for Deskpro. The top header bar is light gray and contains the Deskpro logo on the left, the word 'Deskpro' in the center, and a blue button labeled 'New ticket' on the right. Below the header is a large blue banner. Underneath the banner is a search bar with a magnifying glass icon and the placeholder text 'Search our Help Articles'. Below the search bar is a breadcrumb trail: 'Help Center > New ticket'. The main content area has a light gray background. At the top of this area is a white card with a blue envelope icon and the text 'New ticket'. Below this card is a white box containing the text 'Please complete this form and one of our agents will reply to you by email as soon as possible.' Underneath this text are two input fields. The first is labeled 'Name *' and the second is labeled 'Email *'. Both fields are empty and have a light gray border.



In the Phrase Translation settings, you can update various text elements within Deskpro that are stored as phrases, giving you the flexibility to customize your Help Center portal to meet your specific needs.