

Reporting on linked tickets

Matthew Wray - 2019-07-12 - Comments (0) - DPQL Examples

If you'd like to view parent tickets, and the child tickets associated to them you can run the report below:

```
SELECT tickets.id, tickets.subject  
  
FROM tickets  
  
WHERE tickets.parent_ticket.id <> 0  
  
SPLIT BY tickets.parent_ticket.id, tickets.parent_ticket.subject
```

This will output a table per parent ticket, containing all child tickets per the image below:

 Download as CSV

502

ID	Subject
500	Test

Reset order | Showing 1 to 1 of 1 entries

 Download as CSV

711

ID	Subject
712	Linked ticket testing
713	Linked ticket testing
714	Linked ticket testing

Reset order | Showing 1 to 3 of 3 entries