Using QR Code to access the Deskpro Mobile App

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If you need to find your QR code to access the Deskpro mobile app, then you can find this in your **Agent Preferences**:

When the Preferences menu is open select the **Security** tab, you will see your QR code when you scroll down, along with a refresh button. When you open the Deskpro Horizon app, you will be prompted to scan the QR code that will grant you access to your mobile app.