

I am not getting full-text search from the new search bar

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Question:

I'm not getting search matches on the full text of tickets with my Deskpro On-Premise installation. I only get matches on the subject line. What's going wrong?

Answer:

To enable improved search in Deskpro On-Premise, you must set up an Elasticsearch cluster and use it to index your helpdesk.

See the documentation on [Installing Elasticsearch](#).