



[Súgóközpont](#) > [Közösség](#) > [Feature Request](#) > [To have trigger criteria based on agent online/offline status](#)

## **To have trigger criteria based on agent online/offline status**

### **Collecting Feedback**

- R Rafie
- **Fórum neve:** #Feature Request

The ability for a trigger's criteria to be 'if assigned agent is <online> THEN...'