ticket fields possible issues Finished

- michael Offenbecher
- **Fórum neve:** #Bug Report

<p>When you create custom layouts for tickets. Is there a way to have the ticket show up on the agent side in the same order as it is setup when filling out the ticket. It seems to rearrange the items.<br /><br /> Also when you add a Multi-Select Box and have multiple choices only one choice shows up to the agent. It also only shows 1 choice to the user after they submit even though they might have selected 2 choices.</p>

(2) megjegyzés

**Christopher Nadeau**

11 éve

The multi-select issues have been resolved for our next build. The layout options on agent ticketview is a limitation at the moment. We'll address this soon in one of the upcoming builds.

**Chris Padfield**

10 éve

This is fixed in the current release.