



[Súgóközpont](#) > [Közösség](#) > [Feature Request](#) > [SLA Filters: set a default view](#)

SLA Filters: set a default view Collecting Feedback

- MA Marion Abramo
- **Fórum neve:** #Feature Request

We would like the SLA views to hold a default of being grouped by department, is it possible to add this to the Filters available for the SLAs:

Profile	Signature	Ticket Notifications	Notifications	Macros	Filters	SLAs	
Filter SLA results: Show all matching tickets							
SLAs	Type	Show all matching tickets		Warning	Failure	Hide	
First	Time	Show only tickets assigned to me				<input type="checkbox"/> Hide	
		Show only tickets assigned to my team					
Second	Time until ticket resolution (Default working hours)					<input type="checkbox"/> Hide	
Third	User waiting time until ticket resolution (Default working hours)					<input type="checkbox"/> Hide	