



 $\underline{\text{Súgóközpont}} > \underline{\text{Közösség}} > \underline{\text{Feature Request}} > \underline{\text{SLA failed not clear enough}}$

SLA failed not clear enough Collecting Feedback

- SM Sam Menown
- **Fórum neve:** #Feature Request

Previously before Horizon UI tickets that had failed SLA would be highlighted in Red when viewed in a list. Currently there is only one queue to highlight tickets and little else