



[Help Center](#) > [Community](#) > [Feature Request](#) > [Show Sub-Status on Portal](#)

Show Sub-Status on Portal Collecting Feedback

- Marion Abramo
- **Forum name:** #Feature Request

We have added a sub-status and now want that status to show to the customer. This is not currently possible, but we would like to show the User the exact state the ticket is in, and provide more context.

Comment (1)

Kellie Patzer

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I wanted to add my voice to Marion's request. It would be helpful for our customers to have visibility of their support tickets when they're in a "sub-status" state. Thanks Everyone!