



 $\underline{\text{Súg\'ok\"ozpont}} > \underline{\text{K\"oz\"oss\'eg}} > \underline{\text{Feature Request}} > \underline{\text{Read receipts/markers for ticket messages}}$

Read receipts/markers for ticket messages Collecting Feedback

• E Errol

• Fórum neve: #Feature Request

We'd like a feature that allows us to easily check within a ticket if a customer has received/opened our emails.

It would really make a huge difference to our processes and overall effectiveness of support.

(1) megjegyzés

Y **Yasin** 1 éve bump?