



[Help Center](#) > [Community](#) > [Feature Request](#) > [Option on tab closing after ticket reply](#)

Option on tab closing after ticket reply Collecting Feedback

- Chris
- **Forum name:** #Feature Request

In ver 3.5.2 there was an option in tech interface> Settings > General Where to redirect after replying to a ticket The options where Back to the ticket Next ticket in search Back to search listing Is there a way to add this so that when we reply the ticket won't close by default?

Comment (1)

Timo Francke

3 éve

You can just uncheck "Automatically close ticket tabs when" in your profile preferences.