



<u>Súgóközpont</u> > <u>Közösség</u> > <u>Feature Request</u> > <u>Notification when email queue stops</u> <u>processing</u>

Notification when email queue stops processing Collecting Feedback

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• Fórum neve: #Feature Request

The way we currently process incoming emails to the helpdesk is the emails are queued up in a mailbox and Deskpro connects via POP3 to retrieve them and then process them. Every once in a while, the scheduled tasks will stop for one reason or another and the emails will queue up.

Is there any way I can have Deskpro pro-actively notify me if the scheduled tasks stop?