



 $\underline{S\acute{u}g\acute{o}k\ddot{o}zpont} > \underline{K\ddot{o}z\ddot{o}ss\acute{e}g} > \underline{Feature\ Request} > \underline{Make\ time\ registration\ as\ duty\ field\ mandatory\ for\ agent}$ 

## Make time registration as duty field mandatory for agent Collecting Feedback

• AB Angelika Buchegger

• **Fórum neve:** #Feature Request

We need an option if the agent closes a ticket with an answer or a note that the time registration must be confirmed mandatorily (or perhaps deleted).