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Lock icon in condensed ticket list view Finished

- Jason McGrath
- **Fórum neve:** #Feature Request

Add the ability to see when tickets are locked in the condensed ticket view:

Subject	User	Department	Agent	Agent Team	
<input type="checkbox"/> #570 Promissio valutatum et nulla suscipit	Diana Handshaker	Sales	<input type="checkbox"/> John Doe	No Team	Assigned Agent: 0
<input type="checkbox"/> #571 Dolor et ipsa	Alexa Zorrano	Regulation and Control of Magical Creatures > Control	<input type="checkbox"/> John Doe	No Team	Assigned Agent: 0
<input type="checkbox"/> #572 Magna nulla nisi	Robert Gaudin	Regulation and Control of Magical Creatures > Regulation	<input type="checkbox"/> John Doe	No Team	Assigned Agent: 0
<input type="checkbox"/> #573 Magna quis qui nisi	Daniela Quinn	Sales	<input type="checkbox"/> John Doe	No Team	Assigned Agent: 0
<input type="checkbox"/> #574 Praesentibus tenetur et velit amet	Salvador Swift	Regulation and Control of Magical Creatures > Regulation	<input type="checkbox"/> John Doe	Level 1	Assigned Agent: 0
<input type="checkbox"/> #575 Tenetur, tenetur -- Hare the Dromicos indignantly	Joe Hill	Regulation and Control of Magical Creatures > Control	<input type="checkbox"/> John Doe	Support	Assigned Agent: 0
<input type="checkbox"/> #576 Fames equisunt non expedit soluta corporibus	Abraham Neal	Support	<input type="checkbox"/> John Doe	Support	Assigned Agent: 0
<input type="checkbox"/> #577 Sed sed suscipitibus quibus	Isak Hight	Regulation and Control of Magical Creatures > Regulation	<input type="checkbox"/> John Doe	Support	Assigned Agent: 0
<input type="checkbox"/> #578 Ut qui voluptatem	Denton Price	Widgets	<input type="checkbox"/> John Doe	Level 2	Assigned Agent: 0
<input type="checkbox"/> #579 Hare to sed time when she looked back once or twice	Maria Cox	Sales	<input type="checkbox"/> John Doe	No Team	Assigned Agent: 0
<input type="checkbox"/> #580 Nulla tempore perferendis qui tempore	Benito Chickadee	Regulation and Control of Magical Creatures > Control	<input type="checkbox"/> John Doe	Support	Assigned Agent: 0
<input type="checkbox"/> #581 VERO dicit remarks, and she thought I was	Joe Hill	Support	<input type="checkbox"/> John Doe	No Team	Assigned Agent: 0
<input type="checkbox"/> #582 Dolor expedit et non voluptatem ut	Wayne Carroll	Sales	<input type="checkbox"/> John Doe	Level 1	Assigned Agent: 0
<input type="checkbox"/> #583 Aut Eri moris et that is "Oh, no how, that	Joe Hill	Widgets	<input type="checkbox"/> John Doe	Support	Assigned Agent: 0
<input type="checkbox"/> #584 Ut sed suscipitibus tenetur nisi	Conner Knox	Sales	<input type="checkbox"/> John Doe	No Team	Assigned Agent: 0
<input type="checkbox"/> #585 Laborum suscipitibus tempore et them	Margot Mossad	Sales	<input type="checkbox"/> John Doe	No Team	Assigned Agent: 0

(1) megjegyzés

Lara Proud

1 hete

Hi Jason, this change has been implemented, now when a ticket is locked it can be seen in any of the ticket views including the table view, making it much easier to know which tickets are locked by other agents from a quick glance!