



 $\underline{\text{Súg\'ok\"ozpont}} > \underline{\text{K\"oz\"oss\'eg}} > \underline{\text{Feature Request}} > \underline{\text{Hot comment or warning about user or organization}}$

Hot comment or warning about user or organization Collecting Feedback

• DM Douglas Martin

• Fórum neve: #Feature Request

When opening a ticket view have a "slap in the face" sort of message or highlight red flashing field or a pop up warning. This would make it so the agent could not possibly miss a very important message regarding the user or the organization.