



[Súgóközpont](#) > [Közösség](#) > [Feature Request](#) > [Exclude a user from a support ticket](#)

Exclude a user from a support ticket Planning

- CN Catherine Neighbour
- **Fórum neve:** #Feature Request

To prevent CC chains from escalating, add the ability to block a user (typically CC'ed on the ticket) from being reapplied to the ticket.