



<u>Súgóközpont</u> > <u>Közösség</u> > <u>Feature Request</u> > <u>Email replies to notes show as replies, want to</u> be notes

Email replies to notes show as replies, want to be notes Collecting Feedback

Tim

• Fórum neve: #Feature Request

We are looking for a way to make it so when an agent email replies to a note, the agent's reply is a note as well, and a reply to an actual email message is added as an email reply.