



[Súgóközpont](#) > [Közösség](#) > [Bug Report](#) > [Automatically generated agent note doesn't show agent name](#)

Automatically generated agent note doesn't show agent name Finished

- Philipp Bartsch
- **Fórum neve:** #Bug Report

Hi,
 I let the system add a note (in the name of our supervisor) after a defined period to demand attention of the respective ticket agent. In the notifications only "New agent note by" is shown whereas normally the name of that agent is shown that added a note.

(1) megjegyzés

Philipp Bartsch

7 éve

Solved