



<u>Súgóközpont</u> > <u>Közösség</u> > <u>Feature Request</u> > <u>Article Ordering</u>

## **Article Ordering Under Review**

- Tommy Jackson
- Fórum neve: #Feature Request

Articles can only be ordered by date created or number of views. When unable to find something via a search, it would be nice to order by a few other fields such as subject and/or created by to name a couple.

# (10) megjegyzés

### PJ Peter Jackson

11 éve

I don't know if it falls under this suggestion or not but we really need to be able to manually sort the lists of articles in the knowledgebase.

### MZ Mario Zorica

11 éve

We have the same requirement, just as Peter mentioned, we would like to have certain article(s) always on top.

### CM Chris McWilliams

9 éve

It would be nice to have the option to sort articles alphabetically.

### OB Olly Barrett

9 éve

We would really appreciate the ability to set a custom order on FAQs.

### T Tram

9 éve

We would love the ability to custom order the article

### JS Jeroen van der Steen

9 éve

Good suggestion! The ability to choose a custom display order for the articles within a category would be very valuable to order articles on their expected relevance (and to "bury" more obscure articles). Alternatively, an alphabetical ordering would work (article titles could be prefixed with a number to fake custom sorting).

#### **KP Kellie Patzer**

6 éve

This feature is critical to create easy-to-follow process flow for our customer. Random articles with no structure does NOT help us create the SELF HELP/SELF SERVE environment we are seeking. This feature should be MOVED CLOSER TO TOP of your dev list. Thanks!

### **GV Guilhem Vergon**

4 éve

We are currently experimenting this problem as a major lack in the knowledge base edition interface. Could you please implement the ability to sort articles? (eg: by name, number or last edition). Please consider our request as it has already been submitted by other customers, though it still hasn't been considered.

### **GV Guilhem Vergon**

4 éve

We are currently experimenting this problem as a major lack in the knowledge base edition. We realized that it is not possible to sort articles (eg: by name, number or last edition). Considering the number of requests within the last seven years, we are convinced that it would be a major improvement.

### KO Kyle Oliveira

5 éve

Allow users to sort articles within a category by title, date created, etc.