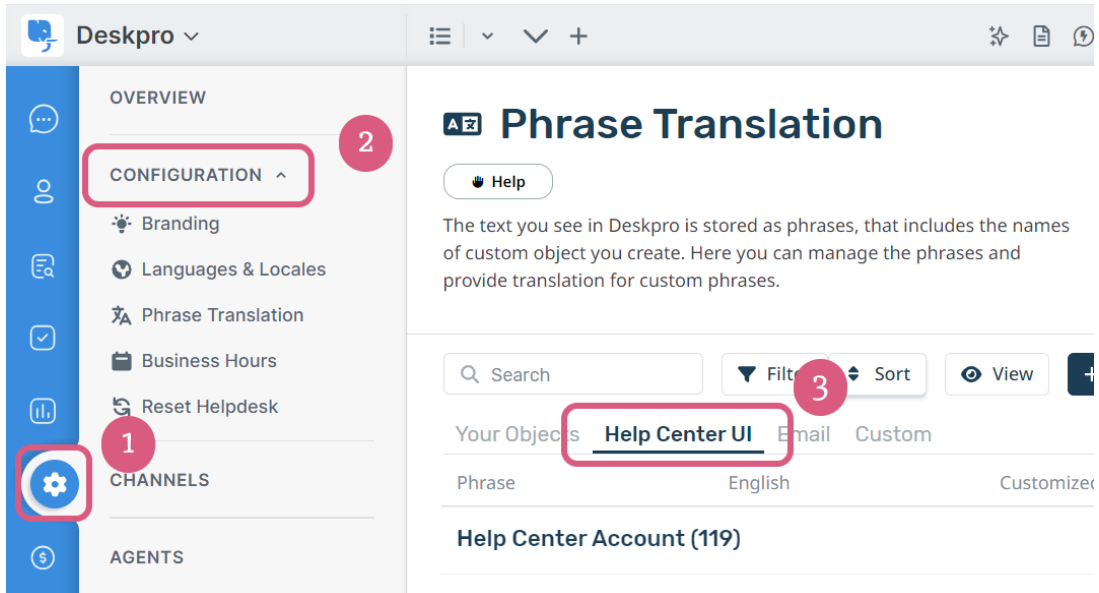


Updating Text on the Contact Us Page

Kim - 2024-08-19 - Comments (0) - Using Deskpro

To modify the text on the Contact Us page, such as the Button label, the Navigation Label, the search bar placeholder and the Title above the form, follow these steps:

1. **Navigate to Admin > Configurations > Phrase Translations.**
2. **Select 'Help Center UI' from the list.**
3. **Search for the following objects to update:**
 - **Button:** helpcenter.general.nav_newticket
 - **Navigation:** helpcenter.general.nav_contact
 - **Title:** helpcenter.tickets.new_section_title
 - **Search bar placeholder:** helpcenter.general.search



The screenshot shows the Deskpro Admin interface. The sidebar on the left has 'CONFIGURATION' highlighted with a red box and a '2' in a red circle. Below it, the 'Help Center UI' object is selected in the list, also highlighted with a red box and a '2' in a red circle. The 'Filter' button in the top right of the main content area is highlighted with a red box and a '3' in a red circle. The main content area displays the 'Phrase Translation' page with a table of objects.

Your Objects	Help Center UI	Email	Custom
Phrase	English		Customize

Help Center Account (119)

Before:



After:

In the Phrase Translation settings, you can update various text elements within Deskpro that are stored as phrases, giving you the flexibility to customize your Help Center portal to meet your specific needs.