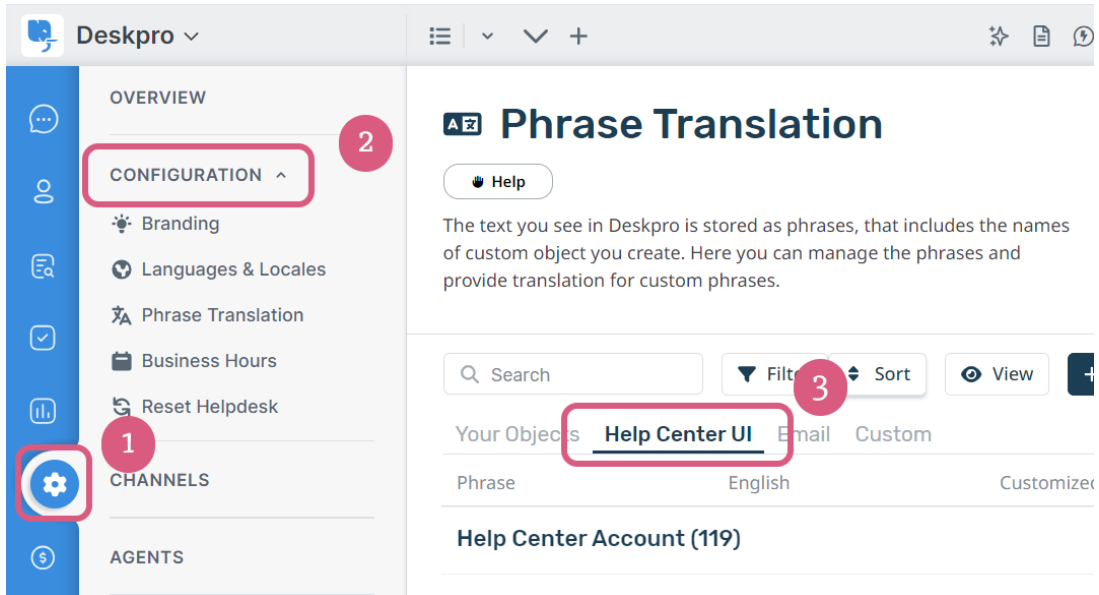


Updating Text on the Contact Us Page

Kim Triel - 2024-08-19 - Comments (0) - Using Deskpro

To modify the text on the Contact Us page, such as the Button label, the Navigation Label, the search bar placeholder and the Title above the form, follow these steps:

1. **Navigate to Admin > Configurations > Phrase Translations.**
2. **Select 'Help Center UI' from the list.**
3. **Search for the following objects to update:**
 - **Button:** helpcenter.general.nav_newticket
 - **Navigation:** helpcenter.general.nav_contact
 - **Title:** helpcenter.tickets.new_section_title
 - **Search bar placeholder:** helpcenter.general.search



The screenshot shows the Deskpro admin interface. The sidebar on the left has a 'CONFIGURATION' menu item highlighted with a red box and a red circle with the number 2. Below it, the 'Settings' icon is highlighted with a red box and a red circle with the number 1. The main content area is titled 'Phrase Translation' and contains a table of objects. The 'Help Center UI' object is highlighted with a red box and a red circle with the number 3. The 'Filter' button is also highlighted with a red circle and the number 3.

Your Objects	Help Center UI	Email	Custom
Phrase	English		Customize

Help Center Account (119)

Before:



After:

In the Phrase Translation settings, you can update various text elements within Deskpro that are stored as phrases, giving you the flexibility to customize your Help Center portal to meet your specific needs.