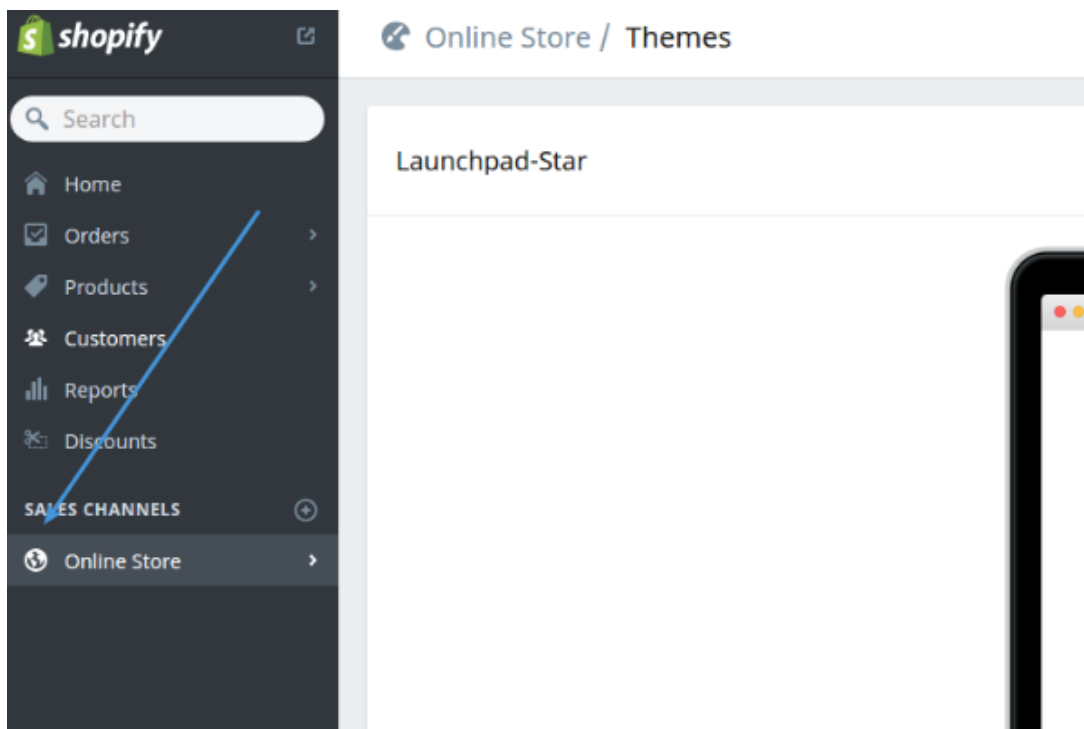


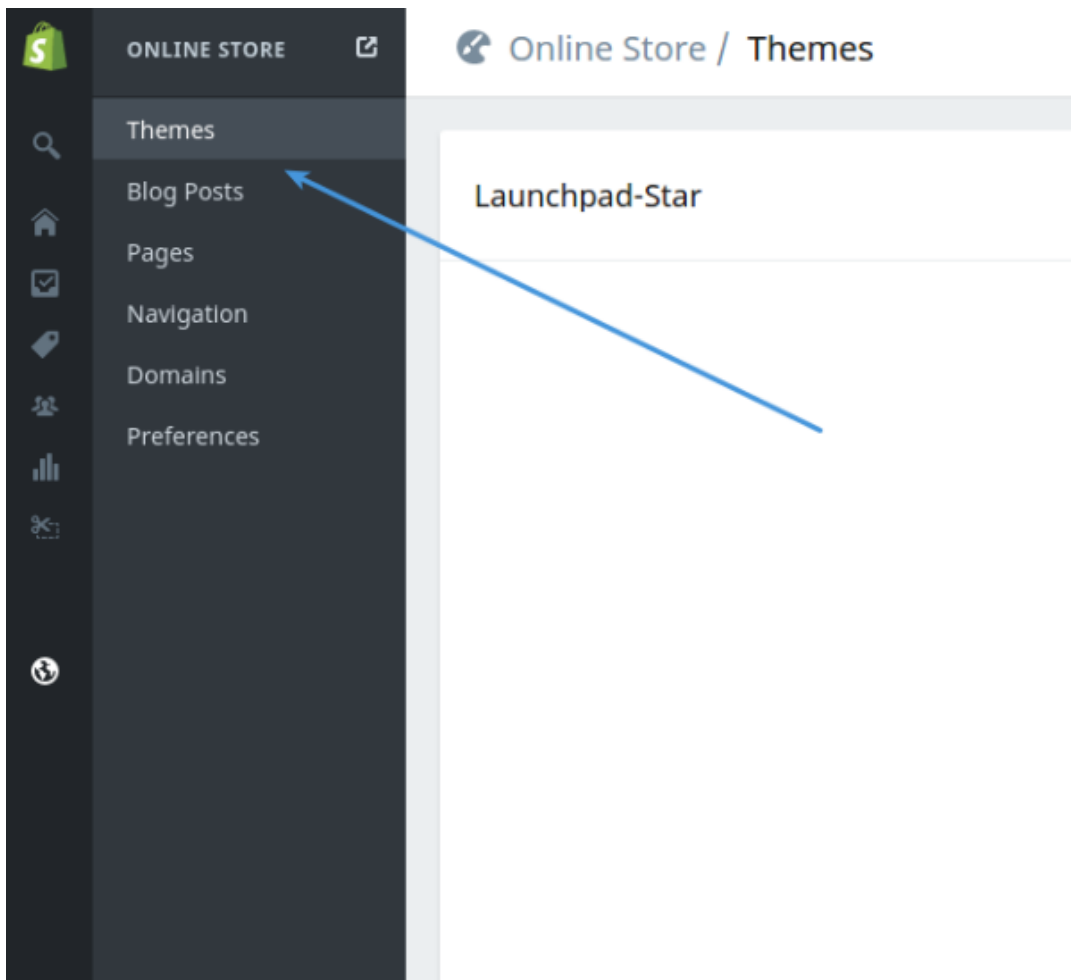
## How do I install the chat widget in Shopify?

Lauren Cumming - 2023-08-16 - Comments (0) - Using Deskpro

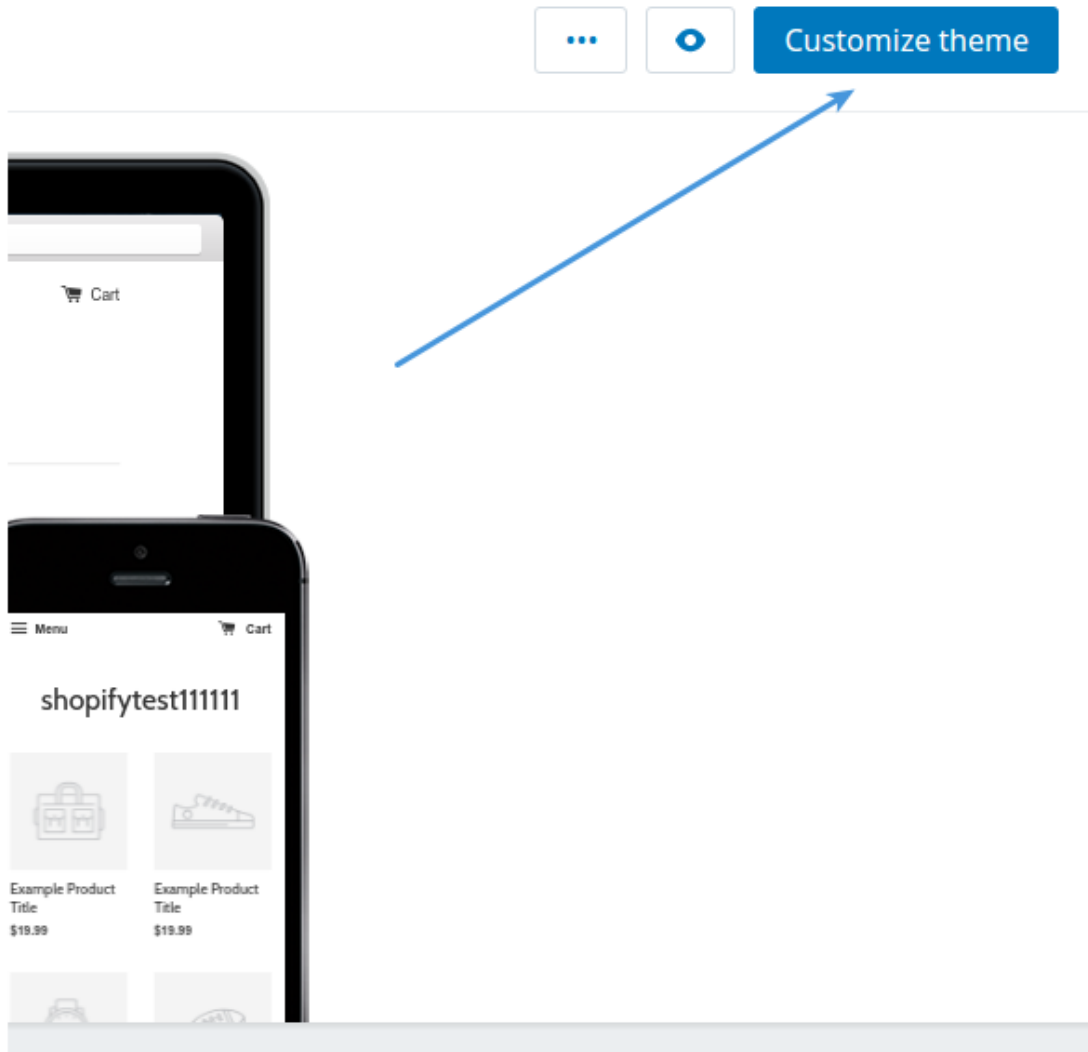
1. Login to your Shopify account.
2. Proceed to the Shopify admin interface
3. Find "**Online Store**" in the left hand side navigation menu. Click this.



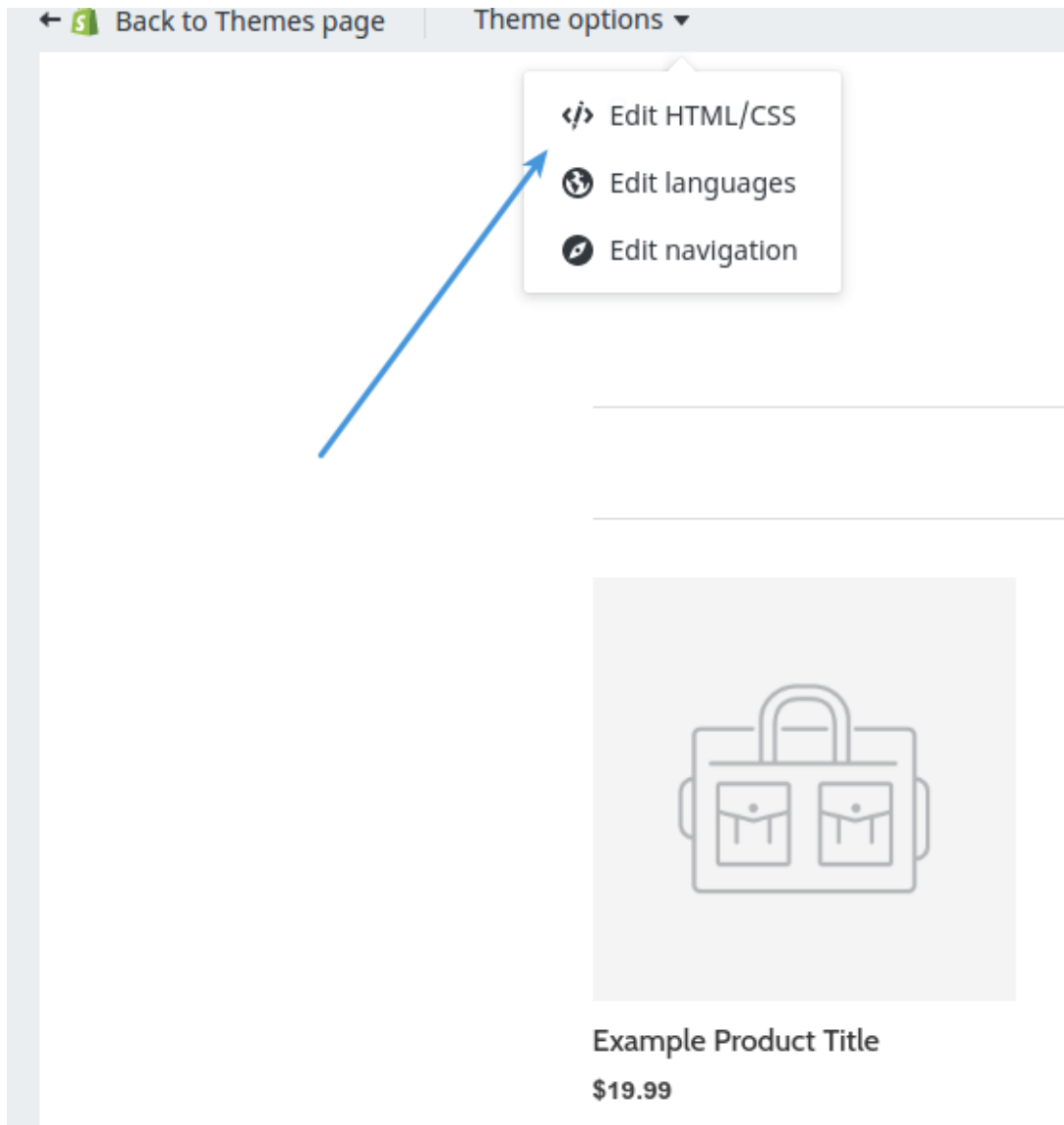
4. Select "**Themes**" from the menu.



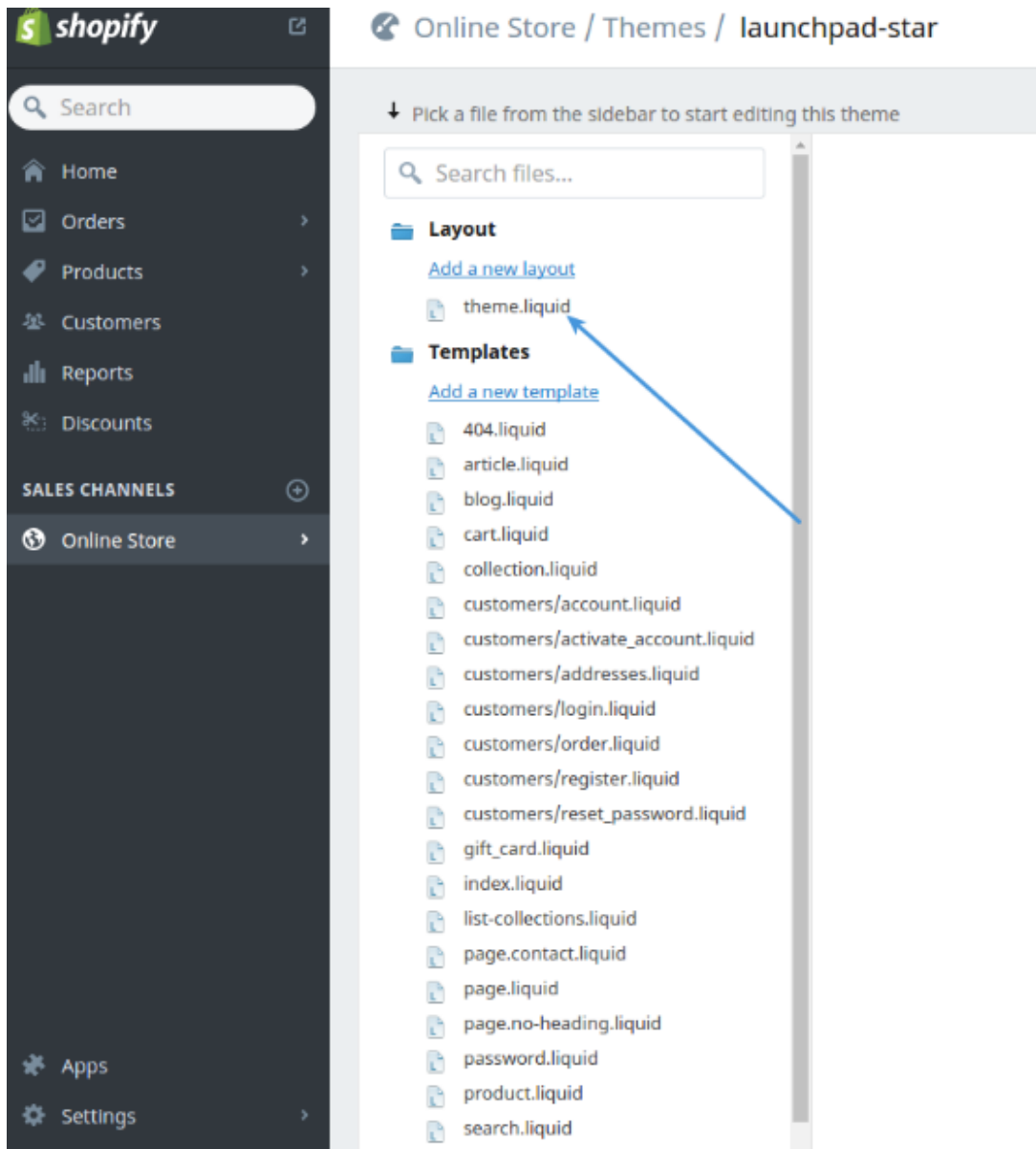
5. Click the "**Customize Theme**" button.



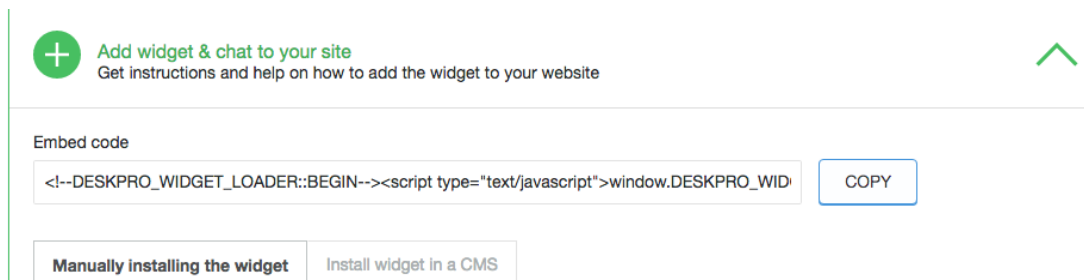
6. Use the **"Edit HTML/CSS"** menu option.



7. In the filesystem tree find the "**Layout**" directory and select your layout.



8. Copy the code snippet from Deskpro under **Admin > Chat > Site Widget & Chat**.



9. Paste this before "**</head>**"