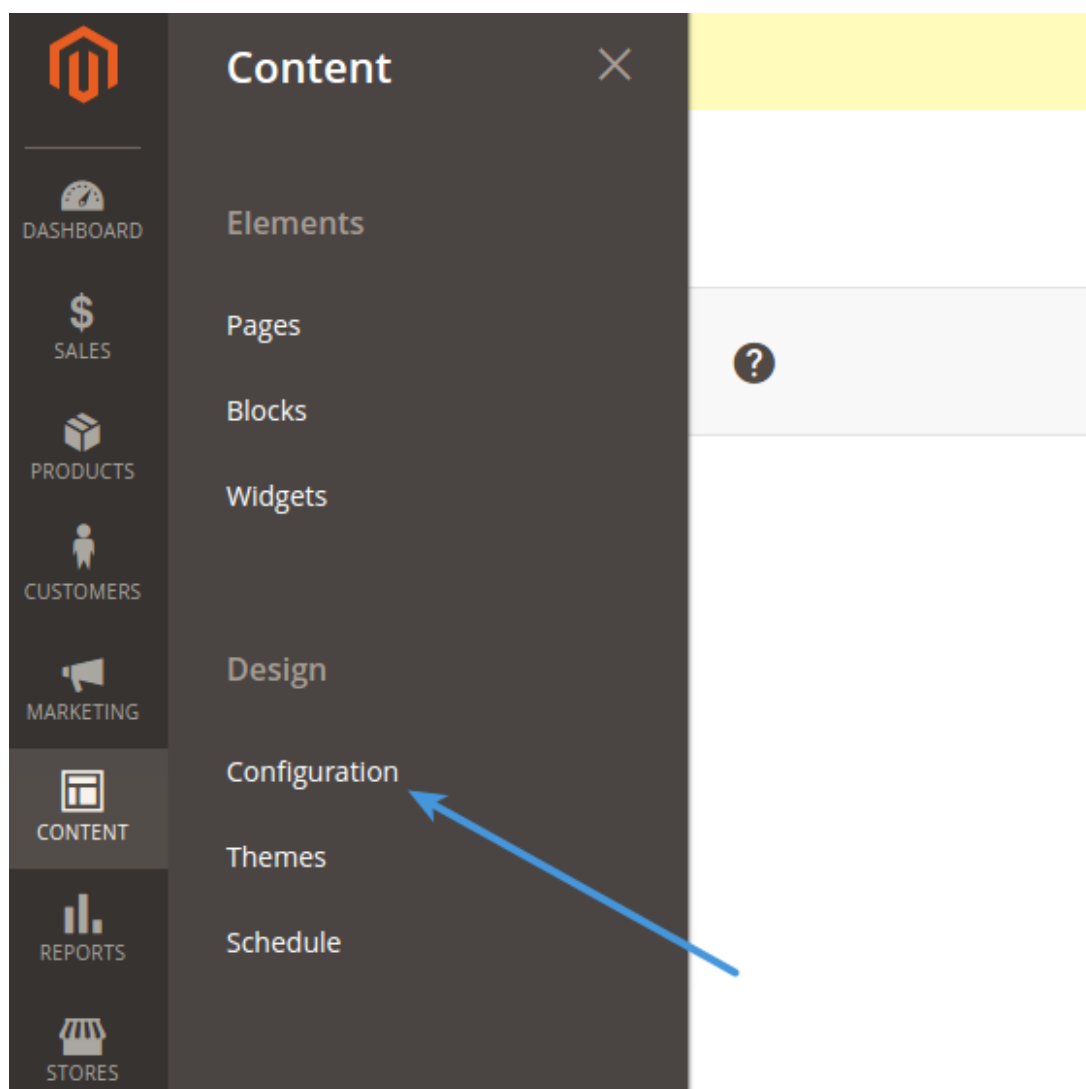


How do I install the chat widget in Magento?

Lauren Cumming - 2023-08-16 - Comments (0) - Using Deskpro

1. Sign into your Magento account as an administrator.
2. Head to the "**Content**" section on the left hand side navigation menu. Then click on "**Configuration**".



3. Find the current theme row (on a fresh installation it is applied as "Default Store View") and click "**Edit Link**".

Design Configuration

admin

Filters

Default View

Columns

3 records found

20 per page

1 of 1

Default	Website	Store	Store View	Theme Name	Action
Global				-- No Theme --	Edit
Global	Main Website			-- No Theme --	Edit
Global	Main Website	Main Website Store	Default Store View	Magento Luma	Edit

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Magento ver. 2.1.1

[Report Bugs](#)

4. Copy and paste the chat widget code from Deskpro under **Admin > Chat > Site Widget & Chat**.



Add widget & chat to your site

Get instructions and help on how to add the widget to your website

Embed code

```
<!--DESKPRO_WIDGET_LOADER::BEGIN--><script type="text/javascript">window.DESKPRO_WID
```

[COPY](#)

Manually installing the widget

Install widget in a CMS

5. In "Other Settings", find "HTML Head" tab. Then find "Scripts and Style sheets" text input. Copy and paste the widget code here and press Save.

Other Settings

HTML Head

Favicon Icon

[Upload](#)

Allowed file types:ico, png, gif, jpg, jpeg, apng, svg. Not all browsers support all these formats!

Default Title

Magento Commerce

Title Prefix

Title Suffix

Default Description

Default Description

Default Keywords

Magento, Varien, E-commerce

Scripts and Style Sheets

```
<!--DESKPRO_WIDGET_LOADER::BEGIN--><script type="text/javascript">window.DESKPRO_WIDGET_OPTIONS = {  
  "helpdeskUrl": "http://deskpro-dev/";<script><script type="text/javascript">window.DESKPRO_ASSETS_URL =  
  "http://localhost:9666";<script><script type="text/javascript" id="tp-widget-loader"  
  src="http://localhost:9666/pub/build/widget_loader.min.js"></script><!--DESKPRO_WIDGET_LOADER::END-->
```

[Use Default Value](#)

This will be included before head closing tag in page HTML.

6. Don't forget to refresh your caches (Magento will remind you about that!)