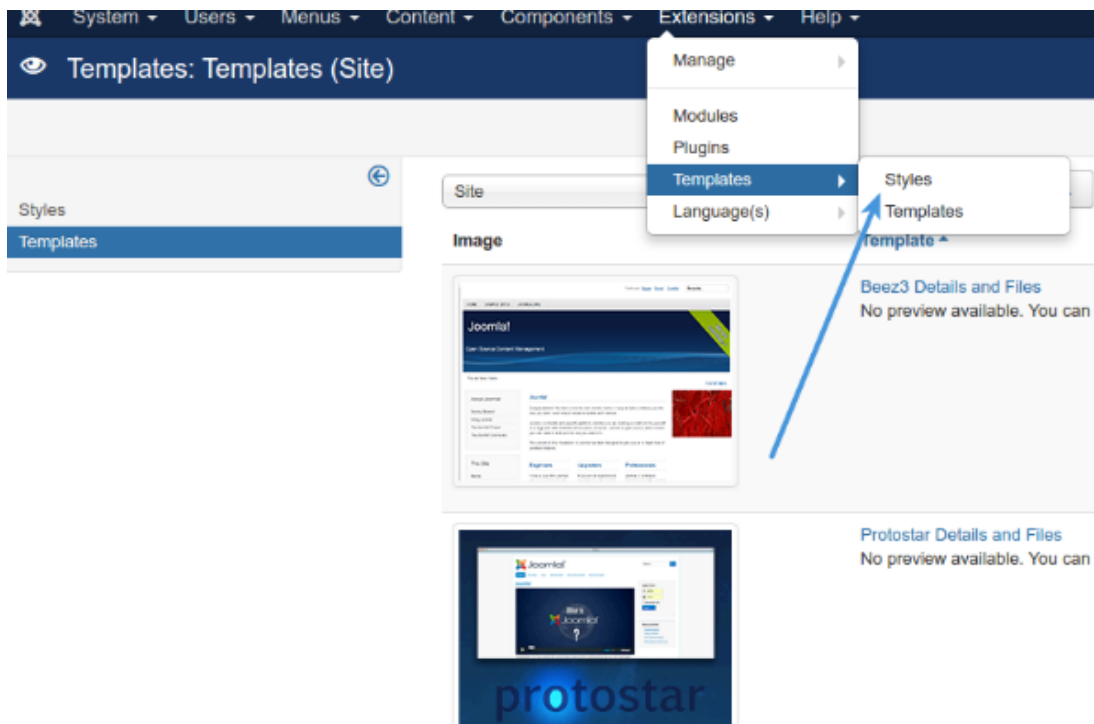


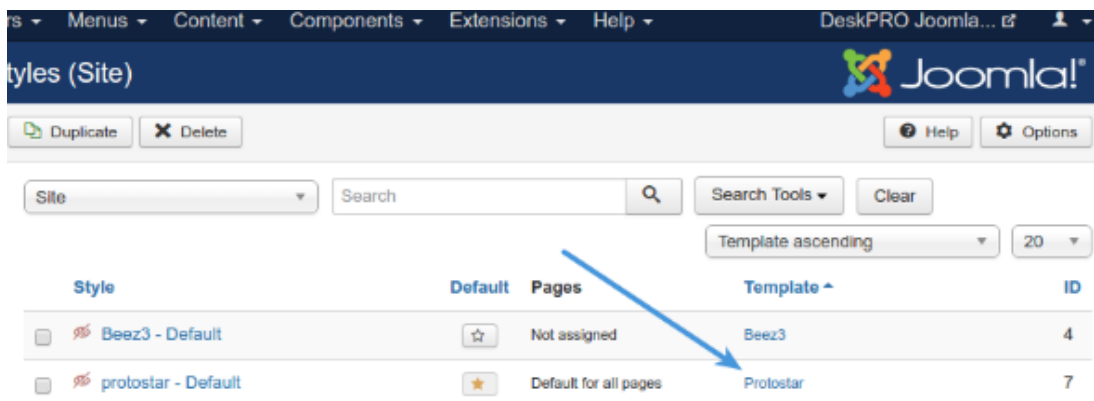
How do I install the chat widget in Joomla?

Lauren Cumming - 2023-08-16 - Comments (0) - Using Deskpro


1. Login to your Joomla account as an administrator.
2. Select "**Extensions**" > "**Templates**" > "**Styles**" from the dropdown menu at the top of the page.



3. Select your needed template e.g pick "**Default for all pages**" template, and click on its template name.

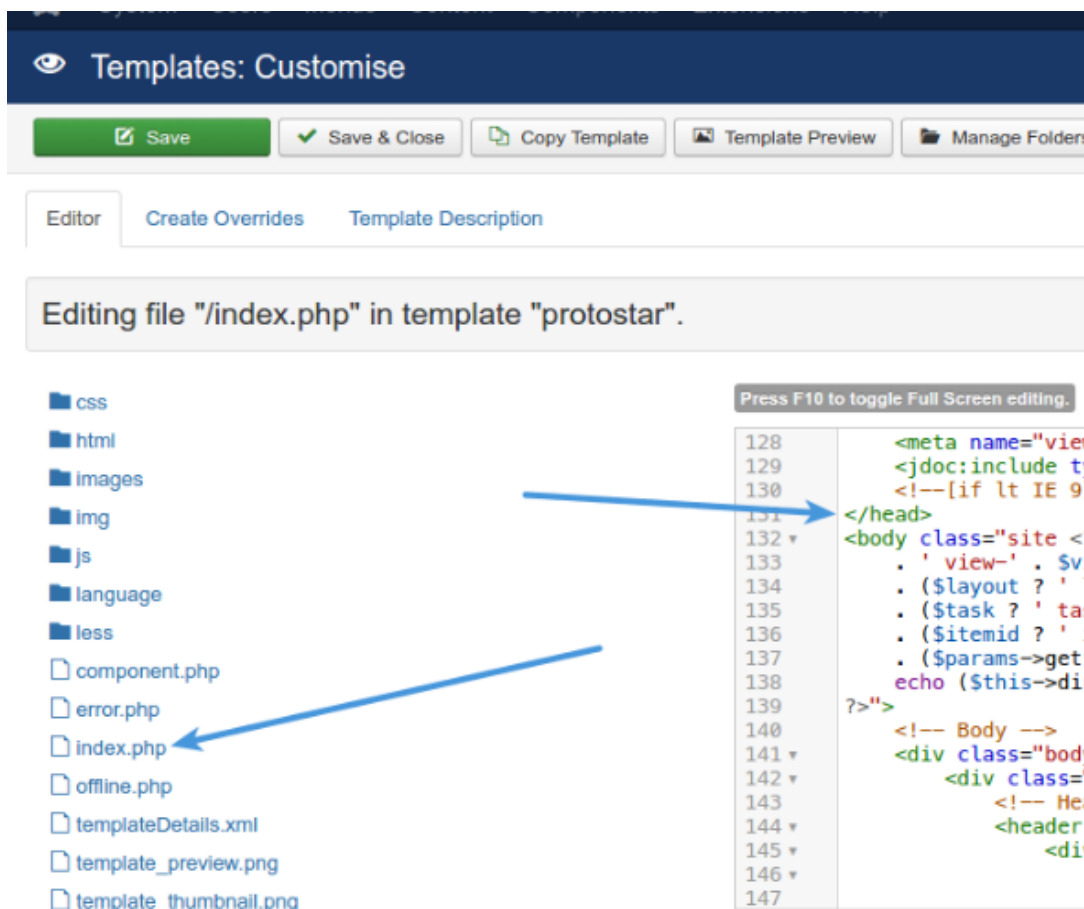


4. Copy the chat widget code from Deskpro under **Admin > Chat > Site Widget & Chat**.



The screenshot shows a green header with a plus icon and the text "Add widget & chat to your site" and "Get instructions and help on how to add the widget to your website". Below this is a section titled "Embed code" containing a text box with the code: `<!--DESKPRO_WIDGET_LOADER::BEGIN--><script type="text/javascript">window.DESKPRO_WID`. To the right of the code box is a "COPY" button. Below the code box are two tabs: "Manually installing the widget" (selected) and "Install widget in a CMS".

5. From your template select "**index.php**" from the file tree and find closing `</head>` tag. Paste the chat widget code here.



The screenshot shows the "Templates: Customise" interface. At the top, there are buttons for "Save", "Save & Close", "Copy Template", "Template Preview", and "Manage Folders". Below these are tabs for "Editor", "Create Overrides", and "Template Description". The main area is titled "Editing file '/index.php' in template 'protostar'". On the left is a file tree with folders for "css", "html", "images", "img", "js", "language", and "less", and files for "component.php", "error.php", "index.php", "offline.php", "templateDetails.xml", "template_preview.png", and "template_thumbnail.png". The "index.php" file is selected. On the right is a code editor showing HTML code. A blue arrow points from the "index.php" file in the tree to the code editor. Another blue arrow points from the code editor to the "index.php" file in the tree. The code in the editor shows the closing `</head>` tag at line 130. A tooltip above the code editor says "Press F10 to toggle Full Screen editing."